

FORWARD

Assistance League of Flagstaff is pleased to present the thirty first edition of the **Social Services Directory for Coconino County**, comprehensive listing of non-profit social service agencies in Northern Arizona. This information is updated annually. We are working very hard to make this directory as comprehensive as possible, and welcome your input anytime of the year. Let us know by calling (928) 779-3009 and leaving a message regarding any agency corrections or additions.

This year we did not publish a hard copy of the directory and have put it on our website at: www.assistanceleague.flag.org Feel free to print as many copies as you need.

Users will find an alphabetical listing of agencies in the front of this directory. In the back of the directory, agencies are listed by categories of services they provide. Please note that some agencies did not submit updated information this year and so were last updated in the 2016 hard copy of the directory. To the many people working with the agencies listed, we thank you for your dedication and commitment to being part of the network of human services to our community.

A BIG thank you to all who support us by shopping at our Cedar Closet Thrift Shop. This support helps us to publish the directory and provide a copy free to all Coconino County non-profit social service agencies listed. It also helps us serve the community through other philanthropic projects: **OPERATION SCHOOL BELL®**, **KIDDIE CLOSET**, **A Birthday Celebration**, **ASK®**, **Hug-A-Bear**, **KIDS**, **Thrift Shop Vouchers** and **Homeless help**.

The Editors

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ALICE'S PLACE: "AN EMPOWERMENT CENTER": ALICE'S PLACE

Agency: Alice's Place: "An Empowerment Center"

Department: Alice's Place

Contact: Theresa Warren, Director

Mailing Address: P.O. Box 904, Winslow, Arizona 86047

Physical Address: 312 E. 2nd St.

Telephone: (928) 289-3003; Toll Free: 1-888-531-7233

Email / Website: alicesplace555@yahoo.com; www.alicesplaceshelter.org

Hours: Office: T-F 9am. - 5p.m.; phone 24 hours

Additional Contact: Gina McCauley

Services: 24 hour phone lines, crisis intervention, shelter, safety planning information and referral, help with protection orders, advocacy, education, life skill classes and transportation.

Service Categories: Community Information & Referral / Community Resources, Education, Health Care & Education, Medical Services, Lay legal advocacy, Safety planning, Community Awareness

Eligibility: Victim of Domestic Violence or sexual assault.

Fees: No charge for services

Funding Source: Grants, Thrift Store, Individual and Corporate donors.

Volunteers: Yes in our thrift store (same location) to sort, hang and display items. Also 24 hour crisis lines, transportation and administration/clerical.

Last Revised: Monday, January 02, 2017

AMERICAN CANCER SOCIETY

Agency: American Cancer Society

Department:

Contact: no additional contacts

Mailing Address: 403 N. Agassiz Street - Suite 1, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 526-7340 or 800-ACS-2345

Email / Website: www.cancer.org

Hours: 8:30am to 5:00pm Monday - Friday

Additional Contact:

Services: The American Cancer Society provides information about cancer and cancer prevention for cancer patients, survivors and their family/caregivers. ACS staff and volunteers provide resource information and a limited number of direct services.

Service Categories: Community Information & Referral / Community Resources, Education, Elderly, Health Care & Education, Medical Services, Senior Citizens Services, Volunteers

Eligibility: Contact American Cancer Society for more information.

Fees: None.

Funding Source: Donations and special events.

Volunteers: Yes.

Last Revised: Monday, January 18, 2016

AMERICAN RED CROSS: NORTHERN ARIZONA CHAPTER

Agency: American Red Cross

Department: Northern Arizona Chapter

Contact: Frank Bourget, Executive Director

Mailing Address: 1750 Railroad Springs Blvd, St. A-1, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 779-5494 Fax (928) 779-0244

Email / Website: www.redcross.org.

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Brooke Sipek; A Saylor

Services: Disaster relief; Community Education & Disaster Prep. Emergency assistance to local/nationwide, disaster; Armed Forces emergency services to military & their families; Veteran's history projects; Home fire preparedness--smoke alarm installation.

Service Categories: Community Information & Referral / Community Resources, Emergency Services, Veterans, Volunteers, Disaster Relief Services

Eligibility: Serves the citizens of Coconino county and provides disaster relief to Navajo, Mohave, Apache, and Yavapai communities.

Fees: All emergency disaster assistance is free, made possible by voluntary contributions of time and money by the general public. Armed Forces Emergency Services assistance based on resources available. Smoke detection installation is free by appointment only.

Funding Source: NOT a government agency; therefore, funded by individual private and corporate donations, and United Way of Northern Arizona.

Volunteers: Disaster Action Team (DAT) Community Volunteer Leader (CVL), Board of Directors, College/University and H.S. Clubs.

Last Revised: Monday, January 02, 2017

ANGEL'S CORNER. INC.: ADVOCACY & FOOD BANK: ADVOCACY & FOOD BANK-501(C) (3)

Agency: Angel's Corner. Inc.: Advocacy & Food Bank

Department: Advocacy & Food Bank-501(c) (3)

Contact: Gail Dent

Mailing Address: P.O. Box 561, Williams, Arizona 86046

Physical Address: 5127 N. Hwy. 64 Canyon trading Post mile marker 190

Telephone: (928) 890-4515 Gail 928-890-4300

Email / Website: onwringofprayerranch@gmail.com

Hours: On call basis.

Additional Contact: Charlean Davidson

Services: Provide food boxes and fresh vegetables to rural families in Greater N AZ who are waiting to be accepted into social service programs. Provide advocacy in legal matters including civil and domestic issues, child support, guardianship, working w/ employer issues. Teach canning and food preservation, craft skills & personal life skills. Referrals to service agencies. Provide a helping hand, not a hand out. No Financial Assistance. Community garden, farmer's market, food, scholarships, consignment sales.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Abuse: Sexual, Advocacy, Clothing, Children & Youth, Community Information & Referral / Community Resources, Domestic Violence, Food, Homeless, Mediation, Neglect, Probation, Veterans, Volunteers, NO Financial Assistance

Eligibility: Residents of Coconino County and outlying areas based on need.

Fees: None for food boxes. Varies based on services and ability to pay.

Funding Source: Private, sales of crafts, grants and donations, kids crafts projects.

Volunteers: Yes. Delivery of food boxes and interviewing.

Last Revised: Tuesday, February 09, 2016

ARIZONA COMMUNITY FOUNDATION OF FLAGSTAFF

Agency: Arizona Community Foundation of Flagstaff

Department:

Contact: Pat Shriver

Mailing Address: P.O. Box U, Flagstaff, Arizona 86002

Physical Address: 150 W. Dale, Bldg. 1, Suite 3

Telephone: (928) 526-1956

Email / Website: pshriver@azfoundation.org www.azfoundation.org

Hours: 8:30am - 5:00pm Monday - Friday

Additional Contact: Gwen Groth ggroth@azfoundation.org

Services: Award annual grants in areas of social services, health care, youth, education, victim services, arts/culture, music education, environment.

Service Categories: Community Development, Grants to Nonprofits

Eligibility: All non-profits, schools, tribal or government agencies can apply.

Fees: None

Funding Source: Local citizens gift to endowment fund that provides for grants.

Volunteers: Yes, for distribution committees to help make grant decisions.

Last Revised: Monday, January 02, 2017

ARIZONA DEPARTMENT OF ECONOMIC SECURITY: AGING AND ADULT SERVICES

Agency: Arizona Department of Economic Security

Department: Aging and Adult Services

Contact: (928) 214-2573; (OlindaHoosava) (928) 214-2561 (Joanne Gabaldon)

Mailing Address: 220 N. Leroux Street, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928)213-3500

Email / Website: www.AZDES.GOV

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Adult Protective Services Central Intake Line 1-877-767-2385

Services: Accepts reports of abuse, neglect or exploitation of vulnerable or incapacitated adults (anyone over the age of 18). Investigates reports of adult abuse, neglect, and exploitation. Initiates legal action as necessary. Makes referrals to community agencies for support services. Investigates complaints that allege abuse, neglect or exploitation in licensed or unlicensed facilities.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Abuse: Sexual, Advocacy, Assessment, Community Information & Referral / Community Resources, Disabilities, Domestic Violence, Education, Elderly, Mental Health, Neglect, Senior Citizens Services, Substance Abuse

Eligibility: Provides services to adults 18 years and older, who are at risk of abuse, neglect or exploitation, and who are alleged to be either incapacitated or vulnerable pursuant to ARS 13-3623 and ARS 46-451.

Fees: None.

Funding Source: DES.

Volunteers: Yes.

Last Revised: Tuesday, February 09, 2016

ARIZONA DEPARTMENT OF ECONOMIC SECURITY: CHILD CARE ADMINISTRATION

Agency: Arizona Department of Economic Security

Department: Child Care Administration

Contact: Cathy Minar,

Mailing Address: 1701 N. 4th St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 774-5055

Email / Website: www.azdes.gov.

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Stacey Apodaca (Supervisor) (928)289-3807 ext. 101

Services: 1. Eligibility determinations and payment authorizations to contracted providers to Assist low income families with the cost of child care while the parent(s) work or attend school. 2. Certification of small family child care home providers, technical assistance and training.

Service Categories: Assessment, Child or Adult Daycare, Children & Youth, Juveniles

Eligibility: Varies - Call for information.

Fees: Call for information.

Funding Source: State and Federal.

Volunteers: No

Last Revised: Monday, January 02, 2017

ARIZONA DEPARTMENT OF ECONOMIC SECURITY: DEPARTMENT OF CHILDREN, YOUTH & FAMILIES: DEPARTMENT OF CHILD SAFETY

Agency: Arizona Department of Economic Security: Department of Children, Youth &

Department: Department of Child Safety

Contact: Amanda Cannon

Mailing Address: 1300 W. University Avenue: Suite 100, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 637-1900

Email / Website: www.dcs.az.gov

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: To report abuse/neglect, call 1-888-767-2445 OR 1-888-SOS CHILD

Service Categories: Abuse: Physical, Abuse: Sexual, Adoption / Foster Care, Advocacy, Child or Adult Daycare, Children & Youth, Domestic Violence, Foster Care, Independent Living, Neglect

Eligibility: Services are provided to families identified on a report of child abuse and/or neglect.

Fees: None unless otherwise required.

Funding Source: State, Federal.

Volunteers: Yes, selectively

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ARIZONA TALKING BOOK LIBRARY: ARIZONA TALKING BOOK LIBRARY

Agency: Arizona Talking Book Library

Department: Arizona Talking Book Library

Contact: Janet Fisher, Director

Mailing Address: 1030 N. 32nd Street, Phoenix, Arizona 85008

Physical Address: Same

Telephone: (602) 255-5578 or 1-800-255-5578

Email / Website: www.azlibrary.gov/talkingbooks talkingbooks@Azlibrary.gov

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Provides audio book, magazine and NEWSline services to persons who cannot read normal print because of visual or physical disability or who cannot hold a book or turn a page. Application forms are available on the website or can be requested by calling or e-mailing the library.

Service Categories: Blind Services

Eligibility: Visually impaired, legally blind or physically disabled and unable to comfortably read print books.

Fees: None.

Funding Source: State and Federal.

Volunteers: Yes. Recording books and magazines, inspecting books, repairing machines, reviewing recordings, assisting in office and help with outreach.

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ARIZONA'S CHILDREN ASSOCIATION

Agency: Arizona's Children Association

Department:

Contact: Cliff Binkley

Mailing Address: 906 W. University, Suite 150, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 527-1000 **FAX:** (928) 527-1400

Email / Website: www.arizonaschildren.org

Hours: 8am-5pm M-F

Additional Contact:

Services: Independent living, case management, In-home family support/counseling, home studies, life skills, respite, foster care, pre-service training (PS-MAPP), ICPC, licensing for foster care/adoption, assessment and "Meet Me Where I Am", trauma-informed care.

Service Categories: Abuse: Alcohol Substance, Adoption / Foster Care, Assessment, Children & Youth, Counseling, Foster Care, Independent Living, Juveniles, Mental Health, Neglect, Nutrition, Parenting, Support Groups, Trauma Treatment

Eligibility: Referral through DES, Court and Parents Anonymous. Any minor covered by Title 19 and referred by a RBHA contracted Behavioral Health Home.

Fees: By contract with referring agencies (usually at no cost to client)

Funding Source: Contracts with referring agencies.

Volunteers: Yes.

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ASSISTANCE LEAGUE OF FLAGSTAFF

Agency: Assistance League of Flagstaff

Department:

Contact: Claudia Schroeder, President

Mailing Address: PO Box 3297 Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2919 N. West Street

Telephone: (928) 779-3009

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: 10:00am - 4:00pm Tuesday - Saturday Office located in Cedar Closet Thrift Shop.

Additional Contact:

Services: ALF serves community w/philanthropic projects: ABC birthday celebration at local Health Care facility, KIDDIE CLOSET providing infant clothing to those referred by designated agencies, Operation School Bell providing new clothing to children referred by contracted schools, Homeless help, Hug a Bear, ASK, KIDS and Social Service Directory.

Service Categories: Children & Youth, Elderly, Juveniles, Volunteers

Eligibility: Specific to each program.

Fees: No fees for qualified individuals and agencies for ABC, Cedar Closet Vouchers, Kiddie Closet and OPERATION SCHOOL BELL. Social Services Directory is located on our website.

Funding Source: Grants, fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

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ASSISTANCE LEAGUE OF FLAGSTAFF: KIDDIE CLOSET

Agency: Assistance League of Flagstaff

Department: Kiddie Closet

Contact: Kiddie Closet Chairman

Mailing Address: 2919 N. West Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 779-3009

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: 10:00am - 4:00pm Tuesday - Saturday Office located in Cedar Closet Thrift Shop.

Additional Contact:

Services: Provides complete layette to parents of infants birth to 3 months who are referred by Contracted agencies.

Service Categories: Clothing, infants birth to 3 months

Eligibility: Referrals by contracted agencies.

Fees: None. Parent must bring identification, child, and form filled out and signed by one of the contracted agencies.

Funding Source: Grants, fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

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ASSISTANCE LEAGUE OF FLAGSTAFF: OPERATION SCHOOL BELL (R)

Agency: Assistance League of Flagstaff

Department: OPERATION SCHOOL BELL (R)

Contact:

Mailing Address: P.O. Box 3297 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2919 N. West Street

Telephone: (928) 779-3099

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: .

Additional Contact:

Services: Provides clothing to children identified as in need by individual FUSD elementary schools and referred 6th graders at FUSD middle schools.(Items include new clothing, hygiene kits and shoe cards)

Service Categories: Clothing, Children & Youth, Juveniles

Eligibility: Child must be a student at one of the public elementary schools or a 6th grader at the middle schools and referred by a teacher, counselor or nurse according to need. Must have parent permission.

Fees: None.

Funding Source: Fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

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ASSOCIATION FOR SUPPORTIVE CHILD CARE: EARLY CHILDHOOD EDUCATION

Agency: Association for Supportive Child Care

Department: Early Childhood Education

Contact: Paula Stefani, Program Supervisor

Mailing Address: 2708 N. 4th St., Suite C-1, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: 928-714-1716; 800-222-3574

Email / Website: ectc@asccaz.org

Hours: 8:30-5

Additional Contact:

Services: The early childhood education program provides free training and coaching to home and center child care providers and families with young children. Free resource lending library.

Service Categories: Child or Adult Daycare, Children & Youth, Education, Juveniles, Parenting

Eligibility: Child care providers and parents of young children.

Fees: None

Funding Source: United Way of Northern Arizona, and Arizona Community Foundation of Flagstaff.

Volunteers: No

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**BEHAVIORAL HEALTH AND INTEGRATED CARE PROVIDER NETWORK: NORTHERN ARIZONA
REGIONAL BEHAVIORAL HEALTH AUTHORITY (NARBHA) MANAGING NETWORK**

Agency: Behavioral Health and Integrated Care Provider Network

Department: Northern Arizona Regional Behavioral Health Authority (NARBHA) Managing Network

Contact: Mary Jo Gregory, President: CEO

Mailing Address: 1300 S. Yale St.- Administration, Flagstaff, Arizona 86001

Physical Address: same

Telephone: (928) 774-7128

Email / Website: www.narbha.org; www.narbha.networkofcare.org

Hours: 8:00am - 5:00pm Monday-Friday; Emergency after hours only

Additional Contact: Heidi Fuller, Director of Communications/Public Information Officer

Services: Contracts with agencies in Coconino, Yavapai, Mohave, Navajo & Apache counties for delivery of behavioral health services to adults, youth & the seriously mentally ill for mental health, substance abuse, prevention/early intervention & case management services. Provides prior authorization, utilization review & other administrative services.

Service Categories:

Eligibility: Those needing behavioral health services.

NOTE: We are a managed-care organization that administers AHCCCS/Medicaid funds and quality mental health care services delivered by contracted providers.

Fees: Varies. Co-pau may be required based on income; serves individuals on also.

Funding Source: Arizona Department of Health Services; Medicaid; AHCCCS.

Volunteers: No

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CANCER CENTERS OF NORTHERN ARIZONA HEALTHCARE: CANCER CENTERS OF NORTHERN ARIZONA HEALTHCARE

Agency: Cancer Centers of Northern Arizona Healthcare

Department: Cancer Centers of Northern Arizona Healthcare

Contact: Sabrina Heise

Mailing Address: 1200 N. Beaver St. Flagstaff. Az. 86001; 3700W. Highway 89A, Sedona 86336, Arizona

Physical Address: Same

Telephone: flagstaff (800) 854-7744; 928 773-2261 Sedona (800) 304-3004; 928 204-4160

Email / Website: CCNAH.com

Hours: M-F 8:00-4:30pm

Additional Contact: Cara Barton, Clinical Soc. Worker; (Flag) Ginny Viol Clinical Soc. Worker. (Sedona)

Services: Support Groups for cancer patients and cancer survivors. Post mastectomy prosthesis fittings. Massage therapy, Reiki therapy, art therapy, educational sessions and survivorship programs. Health Navigation Program, Certified Dietitian

Service Categories: Education, Health Care & Education, Medical Services, Support Groups, Volunteers, Cancer care

Eligibility: Cancer patients, caregivers and former cancer patients for service.

Fees: None for self- exam classes - community women encouraged, free breast self- exam classes. No fees skin cancer screening and men's health screening. Mastectomy garments and Prosthesis covered by insurance or may be eligible for Foundation Assistance.

Funding Source: Patient fees or Northern Arizona Healthcare Foundation.

Volunteers: Refer to American Cancer Society/Flagstaff Medical Center

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CATHOLIC CHARITIES: COMMUNITY SERVICES SERVING NORTHERN ARIZONA: CATHOLIC CHARITIES SERVING NORTHERN ARIZONA

Agency: Catholic Charities: Community Services Serving Northern Arizona

Department: Catholic Charities Serving Northern Arizona

Contact: Sandi Flores

Mailing Address: 2101 N. Fourth St. Flagstaff, AZ 86004, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 774-9125

Email / Website: www.catholiccharitiesaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Office manager;

Services: Families First: Substance Abuse - referral only (CPS)
Family Partners: In-home services for families involved w/CPS referral only

Service Categories: Abuse: Alcohol Substance, Adoption / Foster Care, Clothing, Children & Youth, Community Development, Community Information & Referral / Community Resources, Disabilities, Financial Counseling, Foster Care, Homeless, Pregnancy, Shelter / Residential Services, Substance Abuse, Transient Services, Veterans

Eligibility:

Fees: Call for information

Funding Source: Donations, United Way, Roman Catholic Charity & Development Appeal, State of Arizona contracts, fund raising and foundations

Volunteers: Yes.

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CCC ADULT EDUCATION: COCONINO COMMUNITY COLLEGE: COCONINO COMMUNITY COLLEGE

Agency: CCC Adult Education: Coconino Community College

Department: Coconino Community College

Contact: Gregory Cross

Mailing Address: 3000 N. 4th St., Flagstaff, AZ 86004, Flagstaff, Arizona 86004

Physical Address: Coconino Community College - Fourth Street Campus - Room B33

Telephone: (928)- 526-7638

Email / Website: www.coconino.edu/adult-education, adulted@coconino.edu

Hours: M-TH 9:00 am to 5 pm and some evening hours; check web page for current class Schedules.

Additional Contact: (928) 526-7639

Services: We offer study programs in GED Preparation, Writing, Reading and Math, Also, ESL classes available. For more information call 526-7638/7639

Service Categories: Computer Training, Education, Juveniles, Literacy (Adult), Volunteers, G.E.D.

Eligibility: Open to all, ages 16 and older.

Fees: Sliding fee scale

Funding Source: Arizona Department of Education through Coconino Community College

Volunteers: Yes

Last Revised: Monday, January 02, 2017

CHILDHHELP: NATIONAL CHILD ABUSE HOTLINE: NATIONAL CHILD ABUSE HOTLINE

Agency: CHILDHHELP: National Child Abuse Hotline

Department: National Child Abuse Hotline

Contact: Michelle Fingerman, Director of National Child Abuse Hotline

Mailing Address: 4350 E. Camelback - Building F.250, Phoenix, Arizona 85018

Physical Address: Same

Telephone: Hotline: 1-800-4-A-CHILD (1-800-422-4453)

Email / Website: mfingerman@childhelp.org; www.childhelp.org

Hours: 24/7

Additional Contact:

Services: Serves the United States, its territories, and Canada 24/7. Is staffed by professional crisis counselors who can provide assistance in approximately 170 languages. The confidential hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service and support resources.

Service Categories: Abuse: Physical, Abuse: Sexual, Children & Youth, Community Information & Referral / Community Resources, Counseling, Crisis Hotline, Domestic Violence, Foster Care, Neglect, Parenting

Eligibility: None

Fees: None

Funding Source: Grants, Individual Gifts, Foundation Donations, Events

Volunteers: Yes, Fundraising & Education

Last Revised: Monday, January 02, 2017

CHILDREN'S HEALTH CENTER: CHILDREN'S HEALTH CENTER AT FMC

Agency: Children's Health Center

Department: Children's Health Center at FMC

Contact: Jeff Beaupre

Mailing Address: 1200 N. Beaver Street, Flagstaff, Arizona 86001

Physical Address: FMC West Campus

Telephone: (928) 773-2054 (800) 232-1018

Email / Website: www.nahealth.com/childrens-health-center

Hours: 8:00am - 4:30pm Monday - Friday

Additional Contact: Jason Carpenter, LMSW

Services: Outpatient specialty pediatric medical and therapeutic care to children and young adults with chronic, complex and/or disabling conditions and illnesses. Clinics include (but not limited to): audiology, endocrinology, gastroenterology, neurology, cardiology, developmental pediatrics; orthopedics, ear/nose/throat and urology. Supportive services include physical therapy, occupational therapy, speech/language therapy, feeding therapy, and social work.

Service Categories: Assessment, Children & Youth, Disabilities, Health Care & Education, Hearing & Speech Services, Medical Services, Medication, Nutrition, Volunteers, Developmental Pediatrics

Eligibility: Birth to young adult with special health care needs referred by primary care or members enrolled in AHCCCS' Children's Rehabilitative Services. (CRS) program

Fees: Visits are billed to families' third party insurance, AHCCCS and other programs.

Funding Source: Services are fee for service and billed to AHCCCS, private insurance, self-pay.

Volunteers: Yes.

Last Revised: Monday, January 02, 2017

CITY OF FLAGSTAFF, HOUSING SECTION

Agency: City of Flagstaff, Housing Section

Department:

Contact: Dorris Wood, Housing Specialist

Mailing Address: 211 West Aspen Avenue, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 213-2750

Email / Website: sdarr@ci.flagstaff.az.gov; dowood@flagstaffaz.gov; www.flagstaff.az.gov.

Hours: summer: 7-4 M-F; winter: 8-5 M-F

Additional Contact: Justyna Costa, Rick Emry, Sarah Darr

Services: Affordable housing. Home repair assistance. Home buyer assistance Community Development Block Grant Programs, Community Land Trust Program, Permanent Affordability Program

Service Categories: Community Development, Independent Living, Shelter / Residential Services, Grants

Eligibility: Low-Middle Income NOTE: Justyna Cossta, Home Ownership Program Mgr., Rick Emry, Housing Rehabilitation Specialist
Sara Darr, Housing Manager

Fees: Depends on which program

Funding Source: Federal, State & Local

Volunteers: Yes. Student interns.

Last Revised: Tuesday, February 09, 2016

CIVIC SERVICES INSTITUTE AT NAU: SENIOR COMPANION PROGRAM

Agency: Civic Services Institute at NAU

Department: Senior Companion Program

Contact: Erin Kruse Director; Erin.kruse@nau.edu

Mailing Address: P.O. Box 5063, Flagstaff, Arizona 86011

Physical Address: NAU SBS-West, Bldg. 70 Room 6

Telephone: 928-523-3560 Toll free 866-856-3017

Email / Website: www.nau.edu/sbs/csi

Hours: 8-5 M-F; Summer hours 7:30-4 M-F

Additional Contact: Rachel Nixon-Bacon, Administrative Associate 928-523-3560

Services: Provide volunteer opportunities for low income persons 55 and older. Volunteers serve 15-40 hours a week and provide companionship and support services to homebound older adults., companions receive 2.65 hours, training, transportation, stipend, vacation, sick leave and insurance while volunteering.

Service Categories: Advocacy, Elderly, Food, Independent Living, Nutrition, Senior Citizens Services, Transportation, Volunteers

Eligibility: Volunteers must be 55 or older, of limited income., no longer in the regular work force and determined by a physical examination to be capable of serving adults with exceptional needs without physical detriment to either themselves or the adult served.

Fees: None Requirements: see above

Funding Source: Corporation for National and Community Service; NAU; local fundraising, United Way and Foundation sponsored by Northern Arizona University.

Volunteers: Yes

Last Revised: Tuesday, February 09, 2016

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): HEALTH START - PAGE

Agency: Coconino County Public Health Services District (CCPHSD)

Department: Health Start - Page

Contact: Lola Riggs, Program Coordinator

Mailing Address: P.O. Box 970, Page, Arizona 86040

Physical Address: 467 Vista Ave.

Telephone: (928) 679-7295 Fax (928) 645-1836

Email / Website: Iriggs@coconino.az.gov

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Kathlee Charley, Community Health worker (928) 679-7292

Services: Provides home visiting & support services from pregnancy until baby is two years old for expectant mothers & their families. Works with women and teens who are pregnant or who think they may be pregnant. Offers prenatal, nutrition, infant care and other educational information & assistance.

Service Categories: Children & Youth, Education, Parenting, Pregnancy

Eligibility: Live within Coconino county Northern Region and enrolled in program services for women or teens who are pregnant.

Fees: None.

Funding Source: Arizona Department of Health Services.

Volunteers: No.

Last Revised: Monday, January 18, 2016

COCONINO COUNTY COMMUNITY SERVICES: COMMUNITY SERVICES COUNTYWIDE

Agency: Coconino County Community Services

Department: Community Services Countywide

Contact: Department

Mailing Address: 2625 N. King Street, Flagstaff, Az. 86004, Flagstaff, Arizona 86004

Physical Address: 2625 N. King Street

Telephone: (928) 679-7425

Email / Website: www.coconino.az.gov/index.aspn

Hours: 8:00am-5:00pm Monday-Friday

Additional Contact:

Services: Nutrition for congregate & home bound seniors, light housekeeping, shopping assist. Personal care & case management for elderly. Emergency services including rental & utility assist., appliance repair & replacement, 1xperscription assist, phone assist. Case management for low income residents. Financial Literacy & Coaching, Basic business coaching, Individual Development accounts.

Service Categories: Advocacy, Community Development, Community Information & Referral / Community Resources, Elderly, Emergency Services, Financial Counseling, Homeless, Independent Living, Nutrition, Rental Assistance, Senior Citizens Services, Transportation, Veterans, Volunteers

Eligibility: Varies by program, please call for details. In general, eligibility for all programs is based on low income guidelines.

Fees: None. Requirements for various services may apply.

Funding Source: Federal, State, County and City of Flagstaff

Volunteers: Yes

Last Revised: Saturday, January 09, 2016

COCONINO COUNTY COMMUNITY SERVICES: COMMUNITY SERVICES COUNTYWIDE: COMMUNITY SERVICES COUNTYWIDE

Agency: Coconino County Community Services: Community Services Countywide

Department: Community Services Countywide

Contact: Janet K. Regner, Director

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7425

Email / Website: www.coconino.az.gov

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Norma Gallegos, Asst. Director

Services: Nutrition for congregate & homebound seniors, light housekeeping, shopping assist., personal care & case management for elderly. Emergency services including rental & utility assist., appliance repair & replacement, 1 x prescription assist., phone assist. Case management for low income residents. Financial Literacy & Coaching, Basic business coaching, Individual Development accounts.

Service Categories: Advocacy, Assessment, Clothing, Community Development, Community Information & Referral / Community Resources, Disabilities, Elderly, Emergency Services, Financial Counseling, Homeless, Hospice / Respite, Medication, Rental Assistance, Senior Citizens Services, Shelter / Residential Services, Transportation, Veterans, Community Resources, Basic Business Empowerment, Individual Development

Eligibility: Varies by program, please call for details. In general, eligibility for all programs is based on low income guidelines.

Fees: None. Requirements for various services may apply.

Funding Source: Federal, State, County, City of Flagstaff, Foundations, United Way, Private Donations

Volunteers: Yes.

Last Revised: Tuesday, February 09, 2016

Countywide

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD: WIC PROGRAM)

Agency: Coconino County Public Health Services District (CCPHSD)

Department: WIC Program

Contact:

Mailing Address: 2625 North King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7250

Email / Website:

Hours: M-Th. 8 -0 6; F 8 - 12 by appointment only; M - F 8-5 call for appointment

Additional Contact:

Services: WIC - (Women, Infants, and Children) is a special supplemental nutrition program that provides nutritious foods, health assessment, breast-feeding and nutrition education to at-risk pregnant and post partum women, infants, and children under age 5.

Service Categories: Nutrition

Eligibility: Middle to low income; nutritional risk.

Fees: Services are free, based on eligibility.

Funding Source: Federally funded.

Volunteers: No.

Last Revised: Wednesday, January 11, 2017

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD)

Agency: Coconino County Public Health Services District (CCPHSD)

Department:

Contact: Dr. Marie Peoples, Chief Health Officer

Mailing Address: 2625 North King Street, Flagstaff, Arizona 86004-1884

Physical Address: same

Telephone: (928) 679-7222 FAX: (928) 679-7270 Toll free 877-679-7272

Email / Website: coconino.az.gov/health CCPHSD@COCONINO.AZ.GOV

Hours: 8:00am-5:00pm Monday through Friday (excluding Federal Holidays)

Additional Contact:

Services: Provides wide range of public health services: nutrition, health promotion, immunization, communicable disease, oral health services, environmental, health education, home care, developmentally disabled, teen clinic, HIV/AIDS, STI testing, animal management, birth & death records.

Service Categories: Children & Youth, Community Information & Referral / Community Resources, Dental Health Care, Health Care & Education, Nutrition, Parenting, Pregnancy,

Eligibility: Services generally available to all Coconino county Residents. Some clinics and services are restricted to low income persons. Call (928) 679-7272 for specific information

Fees: Fees are charged for some clinical services, environmental services and birth and death certificates.

Funding Source: County, State, Federal Funds and fees.

Volunteers: yes

Last Revised: Monday, January 18, 2016

**COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): COCONINO COUNTY
HEALTHY FAMILIES - FLAGSTAFF**

Agency: Coconino County Public Health Services District (CCPHSD)

Department: Coconino County Healthy Families - Flagstaff

Contact: Nohemi Olivares; Family Assessment Worker

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928)679-7217

Email / Website: ewolters@coconino.az.gov www.healthyfamiliesarizona.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Barbara Wightman, Program Manager

Services: Facilitation of positive parent-child interaction through child development and parenting approaches. Utilizes Partners for a Healthy Baby curriculum. Provides parents with access to concrete resources, emotional support, self advocacy and self sufficiency through weekly home visits during pregnancy and until the baby turns five years old.

Service Categories: Children & Youth, Education, Parenting, Pregnancy

Eligibility: No income eligibility requirement. Families must live within the target area which includes any community within 50 miles of Flagstaff and Page. Program services begins with the birth of a baby and enrollment is open until a baby is three months of age.

Fees: No fees. Interviews/assessments are required prior to enrollment.

Funding Source: Department of Child & Safety

Volunteers: No.

**COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): COMMUNICABLE
DISEASE/HIV/STD/TB**

Agency: Coconino County Public Health Services District (CCPHSD)

Department: Communicable Disease/HIV/STD/TB

Contact: Mary Ellen Ormsby RN, Program Manager

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7222 or (877) 679-7222

Email / Website: <http://www.coconino.az.gov>

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Marett Gebhardt 928-679-7222

Services: HIV/STD/TB testing, HIV/AIDS/STD/TB, Communicable diseases counseling, referral services and community education. STD and TB treatment.

Service Categories: AIDS Education, Referral & Testing, Health Care & Education, Medical Services, Medication, HIV/AIDS

Eligibility: No requirements.

Fees: Minimal fees for exam, testing and/or treatment. Inability to pay not a barrier for services.

Funding Source: State, County and Federal funds.

Volunteers: Limited

Last Revised: Monday, January 18, 2016

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): TEEN CLINIC

Agency: Coconino County Public Health Services District (CCPHSD)

Department: Teen Clinic

Contact: Donna furlong, RN, Clinic Service Manager

Mailing Address: 2625 N. King St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7222 Toll Free (928)-679-7272, se habla espanol

Email / Website: coconino.az.gov Search: Teen clinic; dfurlong@coconino.az.gov

Hours: Walk-in: Tues. 2-5pm; Thurs. 2-6pm

Additional Contact: Call 679-7222 for information

Services: Reproductive and sexual health services for male and female teens. Services include reproductive health education, contraceptives,, pregnancy testing, STD testing & treatment, , emergency contraception, HIV testing. All services are free & CONFIDENTIAL. Parent's permission not required

Service Categories: AIDS Education, Referral & Testing, Health Care & Education, Medical Services, Pregnancy

Eligibility: Male and female teens (age 13-19)

Fees: Free.

Funding Source: Coconino county, United Way, Client fees & donations

Volunteers: No

Last Revised: Monday, January 09, 2017

**COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): CCPHSD-HEALTH START
- PAGE: CCPHSD - HEALTH START - PAGE**

Agency: Coconino County Public Health Services District (CCPHSD): CCPHSD-Health Start -

Department: CCPHSD - Health Start - Page

Contact: Lola Riggs, Program Coordinator

Mailing Address: P.O. Box 970 – Page AZ 86040, Page, Arizona 86040

Physical Address: 467 Vista Ave.

Telephone: (928) 679-7295; FAX (928)645-1836

Email / Website: lriggs@coconino.az.gov

Hours: M - F 8 - 5

Additional Contact: Kathlee Charley, Community Health Worker (928) 679-7292

Services: Provides home visiting & support services from pregnancy until baby is two years old for expectant mothers & their families. Works with women and teens who are pregnant or who think they may be pregnant. Offers prenatal, nutrition, infant care and other educational information and assistance.

Service Categories: Children & Youth, Education, Parenting, Pregnancy, Home Visits/Support Services

Eligibility: Live within Coconino County Northern Region and enrolled in program service for women or teens who are pregnant.

Fees: None

Funding Source: Arizona Department of Health Services

Volunteers: No

Last Revised: Saturday, January 09, 2016

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT: COCONINO COUNTY HEALTHY FAMILIES: CCPHSD HEALTHY FAMILIES - FLAGSTAFF: CCPHSD HEALTHY FAMILIES - FLAGSTAFF

Agency: Coconino County Public Health Services District: Coconino County Healthy Families:

Department: CCPHSD Healthy Families - Flagstaff

Contact: Nohgmi Olivares, Family Assessment worker

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7217

Email / Website: www.healthyfamiliesarizona.org; ewolters@coconino.az.gov

Hours: 8:00 a.m. - 5:00 p.m. Monday - Friday

Additional Contact: Barbara Wightman, Program Manager

Services: Facilitation of positive parent-child interaction through child development and parenting approaches. Utilizes partners for a healthy baby curriculums. Provides parents with access to concrete resources, emotional support, self advocacy and self sufficiency through weekly home visits during pregnancy and until the baby turns five years old.

Service Categories: Children & Youth, Education, Parenting, Pregnancy

Eligibility: No income eligibility requirement. Families must live within the target area which includes any community within 50 miles of Flagstaff and Page. Program services begin prenatally and enrollment is open until a baby is three months of age.

Fees: No fees. Interviews/assessments are required prior to enrollment.

Funding Source: Department of Child & Safety

Volunteers: No

Last Revised: Saturday, January 09, 2016

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD)

Agency: Coconino County Public Health Services District (CCPHSD)

Department:

Contact: Marie Peoples, PhD., Chief Health Officer

Mailing Address: 2625 North King Street, Flagstaff, Arizona 86004-1884

Physical Address: Same

Telephone: (928) 679-7272 Toll free 877-679-7272 Clinical Services (928) 679-7222; WIC (928) 679-7250; E.S. (928) 679-8750; M.E. (928) 679-8775

Email / Website: coconino.az.gov/health

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Clinical Services; WIC/Health Promotion; Environmental Services 226-2710; Medical Examiner 226-2715

Services: The Department is responsible for maintaining and safeguarding the health of the residents of Coconino County. CCHD provides a wide range of public health services in the following programs: Nutrition, Health Promotion, Immunization, oral health; Communicable Disease; Environmental Health, Health Education, Teen Clinic., HIV Prevention, Injury Prevention, Animal Management. Birth/Death Certificates; STD testing Additional locations: Page: 467 Vista.

Service Categories: Children & Youth, Dental Health Care, Health Care & Education, Medical Services, Nutrition, Parenting, Pregnancy, Senior Citizens Services

Eligibility: Services generally are available to all Coconino County residents. Some clinics and services are restricted to low income persons. Call (928) 679-7272 for specific information.

Fees: Fees are charged for some clinical services and for environmental services.

Funding Source: County, State, Federal; fees.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

COCONINO SENIOR LIVING FOUNDATION: COCONINO SENIOR LIVING FOUNDATION

Agency: Coconino Senior Living Foundation

Department: Coconino Senior Living Foundation

Contact: Ruth Trujillo

Mailing Address: P.O. Box 30733, Flagstaff, Arizona 86003-0733

Physical Address:

Telephone: (928) 526-9193

Email / Website: Coconino5LF.org

Hours: Phone calls or by appointment.

Additional Contact:

Services: Provides medication for low-income seniors; gifts for seniors during Christmas. Eye care.

Service Categories: Advocacy, Elderly, Medication, Senior Citizens Services, Eye glasses for low income seniors

Eligibility: Low income; over 60 years

Fees: No supplemental insurance or AHCCCS; only Medicare

Funding Source: Supporting agencies, grants, fund-raising and private donations.

Volunteers: Yes, for fundraising activities and donations

Last Revised: Monday, January 09, 2017

COMMUNITY INFORMATION AND REFERRAL

Agency: Community Information and Referral

Department:

Contact: Catherine Rea, CEO

Mailing Address: 2200 N. Central, Suite 211, Phoenix, Arizona 85004

Physical Address: Same

Telephone: 211 within Az. (877) 211-8661 toll free anywhere

Email / Website: <http://www.211arizona.org>

Hours: M-F 7am-6pm, excluding holidays

Additional Contact: (602) 263-8845 - Administration

Services: 2-1-1-Arizona. Provides information about and referrals to governmental, non-profit social service org. & faith based agencies that can help; HMIS (Homeless Mgmt. Info. System),

Service Categories: Community Information & Referral / Community Resources, Homeless, Community Resources

Eligibility: No Requirements.

Fees: None.

Funding Source: HUD, Valley of the Sun United Way, United Way of N. Arizona, cities of Tempe, Peoria, Goodyear, contributions & donations, DES, AZ Department of Housing, Arizona Republic Season for Sharing and Maricopa County. APS, SRP, United Way of Yuma County

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

**COURT APPOINTED SPECIAL ADVOCATE PROGRAM (C.A.S.A.) ARIZONA SUPREME COURT
DEPENDENT CHILDREN'S SERVICES DIVISION: ARIZONA SUPREME COURT DEPENDENT CHILDREN'S**

Services Division

Agency: Court Appointed Special Advocate Program (C.A.S.A.) Arizona Supreme Court

Department: Arizona Supreme Court Dependent Children's Services Division

Contact: Amber Martin

Mailing Address: 1001 E. Sawmill Rd., Flagstaff, Arizona 86001

Physical Address: Same (located in the Coconino County Juvenile Court bldg.)

Telephone: (928) 226-5420

Email / Website: ammartin@courts.az.gov www.azcourts.gov/CASA

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Volunteer advocates for children who are Wards of the court and who have been abused and/or neglected.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Abuse: Sexual, Adoption / Foster Care, Advocacy, Children & Youth, Domestic Violence, Foster Care, Independent Living, Juveniles, Legal Services, Neglect, Parenting, Volunteers

Eligibility: Children must be a Ward of the Court .

Fees: None.

Funding Source: County, State.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

DNA PEOPLE'S LEGAL SERVICES, INC.: DNA PEOPLE'S LEGAL SERVICES, INC.

Agency: DNA People's Legal Services, Inc.

Department: DNA People's Legal Services, Inc.

Contact: Sylvia Struss, Managing Attorney

Mailing Address: 2323 E. Greenlaw Lane, Ste. 1, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: 928-774-0653; Fax: 928-774-9452

Email / Website: <http://www.dnalegalservices.org>

Hours: Office/Emergency: M-F 8-5; new cases: T 8-11; Eviction clinic: Every 2nd & 4th Wed.
12:15-12:45 @ the Law Library

Additional Contact:

Services: Providing free legal advice, brief legal service or full legal representation in court or at administrative hearings to people at or below 125% below the Federal Poverty Guidelines. We also provide civil legal services to domestic violence victims regardless of income.

Service Categories: Advocacy, Domestic Violence, Legal Services, Civil Issues

Eligibility: Must be 125% below the Federal Poverty Guidelines. Also do conflict checks.

Fees: No fees

Funding Source: Federal Government

Volunteers: yes

Last Revised: Monday, January 09, 2017

EAST FLAGSTAFF COMMUNITY LIBRARY

Agency: East Flagstaff Community Library

Department:

Contact: Janet Robison

Mailing Address: 3000 N. 4th Street, Suite 5, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 774-8434

Email / Website: www.flagstaffpubliclibrary.org

Hours: 9:00AM-9:00PM Monday-Thursday; 9:00AM-6:00PM Friday; 9:00AM-1:00PM Saturday; 1:00PM-5:00PM Sunday

Additional Contact:

Services: Public Library

Service Categories: Literacy, Information & discovery of Ideas, Institution for Lifelong Learning, Jobs Computer available to search for jobs and update resume

Eligibility: Resident of Coconino County. Applicant for borrower's card or temporary resident may telephone for information .

Fees: None

Funding Source: City and county tax funds; federal and state grants.

Volunteers: Yes

Last Revised: Monday, January 09, 2017

FAMILY RESOURCE CENTER: FLAGSTAFF UNIFIED SCHOOL DISTRICT: FLAGSTAFF UNIFIED SCHOOL DISTRICT

Agency: Family Resource Center: Flagstaff Unified School District

Department: Flagstaff Unified School District

Contact: Lucy Garcia, Family Resource Coordinator Lgarcia@fusd1.org

Mailing Address: 4000 N Cummings St., Flagstaff, Arizona 86004

Physical Address: 4000 N. Cummings St.

Telephone: 928-774-1103 FAX (928) 774-1242

Email / Website: www.fusdl.org/frc

Hours: Monday-Thursday 8:30am-5:30pm; Friday by appointment only

Additional Contact: Lucy Garcia Homeless Education Liaison K-5 (928) 606-1515; Stephanie Sivak, Homeless Education Liaison (928) 606-3692

Services: Computer and Internet Access; School Information; Community Resources & Referrals; Tutoring Grades K-12 for FUSD Students, Children's Book & Video Library available for checkout; Games, English Classes

Service Categories: Advocacy, Clothing, Children & Youth, Community Information & Referral / Community Resources, Education, Food, Homeless, Juveniles, Tutoring (FUSD students)

Eligibility: We help all families in Flagstaff with students enrolled in FUSD.

Fees: No FEE/ All services are FREE
We offer CPR/First Aid Classes for a fee of \$20.00

Funding Source: State and Federal Grants

Volunteers: No

Last Revised: Monday, January 09, 2017

FLAGSTAFF CITY - COCONINO COUNTY PUBLIC LIBRARY

Agency: Flagstaff City - Coconino County Public Library

Department:

Contact: Heidi Holland

Mailing Address: 300 West Aspen Avenue, 86001 East Flagstaff Library - 3000 N. Fourth St. - 86004, Flagstaff, Arizona 86001

Physical Address:

Telephone: (928) 213-2330: (East Flagstaff) (928) 213-2348

Email / Website: www.flagstaffpubliclibrary.org

Hours: Main: M-TH 10-9; Fri. 10-7; Sat 10-6; closed Sunday

Additional Contact:

Services: Public Library.

*NOTE: East Flagstaff Library hours: M-TH 9-9; F 9-6; Sat 9-1; Sun 1-5

Service Categories: Child or Adult Daycare, Community Information & Referral / Community Resources, Computer Training, Education, Juveniles, Literacy (Adult), Community Resources

Eligibility: Resident of Coconino County. Applicant for borrower's card or temporary resident may telephone for information 213-2333)

Fees: None.

Funding Source: City and county tax funds; federal and state grants.

Volunteers: Yes.

Last Revised: Saturday, January 09, 2016

FLAGSTAFF FAMILY FOOD CENTER: FOOD BANK AND KITCHEN

Agency: Flagstaff Family Food Center: Food Bank and Kitchen

Department:

Contact: Steve Saville, Executor Director

Mailing Address: P.O. Box P, Flagstaff, AZ 86002, Flagstaff, Arizona 86004

Physical Address: 1903 N. 2nd Street

Telephone: (928) 526-2211 FAX (928) 774-7469

Email / Website: info@hotfood.org; www.hotfood.org

Hours: Center: 10:00 - 5:30; Dinner served 7 days/week 4-5:30 including all holidays

Additional Contact:

Services: Hot meal served daily. A community based program. Children's Reading Program daily 4:00pm - 5:30pm, every day.
Food boxes provided daily 9 a.m. - 1 p.m. Tuesday-Friday
Please see service sheet for additional services

Service Categories: Children & Youth, Food, Nutrition, Volunteers, Emergency Food Boxes, Hunger Relief Programs, Children's Literacy Programs

Eligibility: Open to all. Must be sober.

Fees: None.

NOTE: Additional Food Bank located at 3805 E. Huntington Drive, Flagstaff, AZ 86004

Funding Source: Community Partners: United Way, Arizona Community Foundation of Flagstaff, Forest Highlands Foundation, City of Flagstaff, Northern Trust & Private Donations
From individuals, businesses, churches, corporations, grants, special events

Volunteers: Yes. Call Hannah Dunn 774-3188 ext. 201 for availability

Last Revised: Monday, January 11, 2016

FLAGSTAFF MEDICAL CENTER: CENTER FOR CARE MANAGEMENT

Agency: Flagstaff Medical Center

Department: Center for Care Management

Contact: Office Coordinator

Mailing Address: Physicians & Surgeons Bldg.; 77 .W. Forest Ave, Ste.202, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (928) 773-2249

Email / Website: www.flagstaffmedicalcenter.com

Hours: 8:00am - 4:30 pm , Monday through Friday

Additional Contact:

Services: Infection disease Clinic, Outpatient supportive Care clinic, Transitions Clinic, Pre-operative Clinic, Care Management, Diabetes Education, Outpatient Trauma Clinic.

Service Categories: Health Care & Education

Eligibility: Referral from physician.

Fees: Medicare, AHCCS, BCBS, Commercial Insurance (most major health plans) private pay.

Funding Source: Flagstaff Medical Center.

Volunteers: No

Last Revised: Monday, January 09, 2017

FLAGSTAFF MEDICAL CENTER: CENTER FOR CARE MANAGEMENT: INFECTIOUS DISEASE CLINIC

Agency: Flagstaff Medical Center: Center for Care Management

Department: Infectious Disease clinic

Contact: Office Coordinator

Mailing Address: 77 W. Forest Ave. - Suite 202, Flagstaff, Arizona 86001

Physical Address:

Telephone: (928) 773-2249

Email / Website: www.flagstaffmedicalcenter.com

Hours: 8:00am - 4:30pm

Additional Contact: Dr. Joel Terriquez, MD; Emilie Bowers, NP

Services: Evaluation, care management, education and treatment of HIV/AIDS, infectious disease consultation and treatment; HIV/AIDS.

Service Categories: Health Care & Education, Evaluation, Care Management, HIV/AIDS; infectious disease

Eligibility: Referral from a physician

Fees: Medicare, AHCCS, BCBS; commercial insurance, I.H.S. with appropriate referral, private pay, Ryan White program.

Funding Source: Flagstaff Medical Center

Volunteers: No

Last Revised: Monday, January 09, 2017

FLAGSTAFF MEDICAL CENTER: DIABETES EDUCATION: DIABETES EDUCATION

Agency: Flagstaff Medical Center: Diabetes Education

Department: Diabetes Education

Contact: Jayne Davidson RN.CDE

Mailing Address: Physicians & Surgeons Bldg., 77 W. Forest Ave., Suite 202 Flagstaff AZ 86001,
Flagstaff, Arizona 86001

Physical Address: 77 W. Forest Ave., Suite 202

Telephone: (928) 773-2249

Email / Website: www.flagstaffmedicalcenter.com

Hours: 8:00 a. - 4:30 pm, Monday through Friday

Additional Contact: Wendy Bourne, RN,CDE, Penny Fischer, RN-CDE, Sue Sobolewki, RN, CDE

Services: Diabetes Education & Management for Types 1 & 2, pre-diabetes, gestational diabetes, diabetes complicating pregnancy. Group classes and Diabetes prevention class. Educate patients about medication regimen changes or insulin regimen start or changes, blood glucose testing. Contracted w/major insulin pump companies. American Diabetes Assoc. accredited programs. Pediatric endocrinologist monthly clinics.

Service Categories: Health Care & Education

Eligibility: Referral from physician

Fees: Medicare, AHCCCS, BCBS, Commercial Insurance (most major health plans), private pay.

Funding Source: Flagstaff Medical Center

Volunteers: No

Last Revised: Monday, January 09, 2017

FLAGSTAFF POLICE DEPARTMENT: FAMILY CRIMES UNIT

Agency: Flagstaff Police Department

Department: Family Crimes Unit

Contact: Detectives Ryan Turley- 679-4134

Mailing Address: 911 Sawmill, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 774-1414

Email / Website:

Hours: 24 hours a day

Additional Contact:

Services: Referral of services/Investigations

Service Categories: Abuse: Physical, Abuse: Sexual, Domestic Violence, Emergency Services

Eligibility: Anyone within city limits.

Fees: None.

Funding Source: Federal, City and grants.

Volunteers: No.

Last Revised: Monday, January 09, 2017

FLAGSTAFF SHELTER SERVICES

Agency: Flagstaff Shelter Services

Department:

Contact: Ross Altenbaugh, Executive Director

Mailing Address: P.O. Box 1808 - Flagstaff, Arizona 86002, Flagstaff, Arizona 86004

Physical Address: 4185 E. Huntington Drive

Telephone: (928) 225-2533; (928) 526-0581

Email / Website: www.flagshelter.org

Hours: Overnight shelter; arrive between 4:30 & 5:00pm (hours 5pm-6:30a.m.)

Additional Contact: Chuck Arabas, Operations Manager

Services: *Emergency overnight shelter for adult men and women
*Day Resource Center for men & women providing showers, laundry, computer internet access, telephone (local & long distance); No fee health clinic for the homeless addressing physical and mental ailments; Housing Program for homeless men & women focused on housing that provides overflow shelter in winter.

Service Categories: Emergency Services, Food, Homeless, Shelter / Residential Services, Veterans, Volunteers, Housing Services

Eligibility: Homeless, 18 years or older.
**Day Center hours: 6:30am - Noon
**Health Clinic hours: 8:00am-Noon -- Tuesday and Thursday

Fees: No fees

Funding Source: Government, Foundations, United Way, individual Donors and Businesses.

Volunteers: Yes

Last Revised: Monday, January 09, 2017

FOUR COUNTY CONFERENCE ON DEVELOPMENTAL DISABILITIES:: (4CCDD)

Agency: Four County Conference on Developmental Disabilities:

Department: (4CCDD)

Contact: Sue Marsh, Director

Mailing Address: P.O. Box 3262 - Prescott, Arizona 86302, Prescott, Arizona 86302

Physical Address: 325 N Arizona Street

Telephone: (928) 778-3391 or (800) 559-3391 FAX (928) 778-0298

Email / Website: 4CCDD@commspeed.net

Hours: 8:00am - 4:00pm Monday - Wednesday -Thursday

Additional Contact: Bob Wilson

Services: Statewide Service. Provide services to all individuals with disabilities & their families; provider agencies, schools & businesses; disability advocates & activists. Referral to community resources, services & supports; information packets, publications & handouts on disabilities, resources. Advocate for individuals at both state & federal levels.

Service Categories: Community Information & Referral / Community Resources, Counseling, Disabilities, Domestic Violence, Elderly, Employment, Independent Living, Support Groups

Eligibility: Anyone with a disability.

Fees: Depending on service; scale
Requirements: None

Funding Source: Donations, Small Grants

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

GRAND CANYON YOUTH

Agency: Grand Canyon Youth

Department:

Contact: Emma Wharton, Executive Director

Mailing Address: P.O. Box 23376, Flagstaff, Arizona 86002

Physical Address: 2131 N. First Street - Suite B (do not use for mailing address)

Telephone: (928) 773-7921

Email / Website: info@gcyouth.org www.gcyouth.org

Hours: M-F 9 to 4 or by appointment

Additional Contact: Chantal Mosman, Assistant Director

Services: Environmental education and outdoor activities for youth, 11- 19 yrs., on rivers and in canyons of the southwest, as well as community service opportunities. School groups, other groups and individuals are welcome. River programs run March through September.

Service Categories: Children & Youth, Community Development, Education, Juveniles, Volunteers

Eligibility: All youth 13-19 yrs.

Fees: Scholarships are available for youth in need.

Funding Source: Private donations, grants, participation fees.

Volunteers: Yes. For fund-raising, GCY Board, and trip coordinators.

Last Revised: Monday, January 09, 2017

GUIDANCE CENTER, INC., THE: ADMINISTRATIVE & INPATIENT SERVICES & OUTPATIENT SERVICES

Agency: Guidance Center, Inc., The

Department: Administrative & Inpatient Services & Outpatient Services

Contact: Ask for Information and Referral Department

Mailing Address: 2695 E. Industrial Dr. (outpatient); 2187 N. Vickey St. (inpatient), Flagstaff, Arizona
86004

Physical Address: Same

Telephone: (928) 527-1899 (inpatient and outpatient)

Email / Website: www.tgcaz.org

Hours: 24 hour crisis service: Outpatient: M-Fri 8:00am-5:00pm

Additional Contact:

Services: Include prevention, mental health services, substance abuse, psychiatric acute care (inpatient), psychiatric care, treatment for adults, adolescents, children and the seriously mentally ill.

*NOTE: Residential treatment is provided at the Administrative & Inpatient site.

Service Categories: Abuse: Alcohol Substance, Assessment, Children & Youth, Counseling, Crisis Hotline, Emergency Services, Health Care & Education, Juveniles, Mental Health, Substance Abuse

Eligibility: None

Fees: The client is responsible to pay for services. TGC applies on client's behalf for financial assistance to state agencies and may assist with the filing of insurance claims.

Funding Source: Client fees, insurance, Department of Behavioral Health, Title XIX, DES, United Way and charitable donations.

Volunteers: Yes, limited.

Last Revised: Wednesday, January 13, 2016

HABITAT FOR HUMANITY OF NORTHERN ARIZONA

Agency: Habitat for Humanity of Northern Arizona

Department:

Contact: Steve Conrad

Mailing Address: P. O. Box 3783 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2015 N. Fourth Street

Telephone: (928) 779-1314

Email / Website: flagstaffhabitat.org; steve@h4hnaz.org

Hours: 10 AM - 6 PM Tuesday thru Saturday

Additional Contact: Lalena Guider. Office Coordinator

Services: We help low income, working families build and finance their own homes. Habitat is not an emergency service agency.

Service Categories: Community Development, Community Information & Referral / Community Resources, Disabilities, Homeless, Shelter / Residential Services

Eligibility: 60-80% AMI, housing need, willing to contribute 200 total hours of sweat equity. Low debt. Good credit and job history. Must apply through Habitat.

Fees: No fees to apply. 1% down payment to purchase house.

Funding Source: All construction funds donated by business, civic and church groups and individual donations. We use government and private grants for land and infrastructure.

Volunteers: Yes. Construction & committees, fund-raising, PR, family selection, family partnership, site selection, volunteer mgmt. construction comm., Re-Store.

Last Revised: Monday, January 09, 2017

HAVEN HEALTH: SOCIAL SERVICES

Agency: Haven Health

Department: Social Services

Contact: Phil Shores

Mailing Address: 800 W. University Avenue, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (928) 779-6931

Email / Website: www.pjshores@havenhg.com

Hours: 8:00am-5:00pm M - F(Office); 24 hours/7day (Nursing Home)

Additional Contact: Lindsay Wenger RN - Director of Nursing; Admissions: Phil Shores

Services: Long-term care facility; Respite care; Alzheimer's patients accepted; Services for veterans; Community/Resource Center for information on aging; Hospice Care; Rehabilitation; Physical & Occupational therapy, Speech therapy in-house; Wound care; Pain management; Hospice care; Diabetes control;

Service Categories: Community Information & Referral / Community Resources, Elderly, Hospice / Respite, Medical Services, Volunteers, Skilled Nursing, Long term care

Eligibility: Physicians orders required.

Fees: Fees according to level of use.

Funding Source: Private; ALTCS; Medicate; County; Veterans Administration; Hospice;

Volunteers: Yes

Last Revised: Monday, January 09, 2017

HIGHLANDS FIRE DISTRICT

Agency: Highlands Fire District

Department:

Contact: Kevin Dobbe

Mailing Address: 2838 Kona Trail, Flagstaff, Arizona 86005

Physical Address: Same

Telephone: (928) 525-1717

Email / Website: Kdobbe@highlandfire.org

Hours:

Additional Contact: Eric True

Services: Emergency Services

Service Categories: Community Information & Referral / Community Resources, Emergency Services

Eligibility:

Fees: None

Funding Source: District taxes

Volunteers:

Last Revised: Monday, January 09, 2017

Hope Cottage

Agency: Hope Cottage

Department:

Contact: Sharon Rose Wilcox

Mailing Address: P.O. Box 426 - Flagstaff, Arizona 86002, Flagstaff, Arizona 86001

Physical Address: 2211 E. Johnson Ave.

Telephone: (928) 774-9270

Email / Website: sharonrose@srm-hc.org www.srm-hc.org

Hours: Daily 8:00 am-9 am & 4pm-9pm; new client check in time 4-6 daily

Additional Contact:

Services: Shelter, clothing, meals , for women and children. Age limit for boys is 12 years.

Service Categories: Clothing, Children & Youth, Counseling, Emergency Services, Homeless, Ministry, Shelter / Residential Services, Transient Services, Volunteers

Eligibility:

Fees:

Funding Source: Donations.

Volunteers: Yes - help w/evening & morning shifts, 6:30-11am daily or 4pm-9pm daily. Cooking for evening 4-6pm daily. Mentors for women in year long program. Child Care 6:45am - 8:15pm.

Last Revised: Monday, January 09, 2017

HOPE PREGNANCY RESOURCE CENTER

Agency: Hope Pregnancy Resource Center

Department:

Contact: Rosanna Tarr, Director

Mailing Address: P.O. Box 31317 - Flagstaff, Arizona, Flagstaff, Arizona 86003-1317

Physical Address: 224 S. Kendrick

Telephone: Helpline: (928) 774-8302

Email / Website: hopepc@qwestoffice.net; www.hopeprc.net

Hours: Walk-in hours T- W & Th. 10a.m to 4p.m.

Additional Contact: Sabra Zedick

Services: Help women & girls w/ problems relating to unexpected pregnancies. Services include free pregnancy tests, crisis pregnancy & post-abortion counseling, newborn layette/ maternity clothes at no charge, & referrals. Abstinence information, natural family planning instructions, Ultrasound, "Earn While You Learn" parenting program. Diapers & formula when available. Limited STI testing.

Service Categories: Clothing, Community Information & Referral / Community Resources, Counseling, Medical Services, Parenting, Pregnancy, Volunteers

Eligibility: Need.

Fees: None.

Funding Source: Donations and fund-raising events.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

HOUSING SOLUTIONS OF NORTHERN ARIZONA

Agency: Housing Solutions of Northern Arizona

Department:

Contact: Devonna McLaughlin, Executive Director

Mailing Address: P.O. Box 30134, Flagstaff, Arizona 86003-0134

Physical Address: 2304 N. 3rd St.

Telephone: (928) 214-7456 **FAX:** (928) 774-6937

Email / Website: www.housingnaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: info@housingnaz.org

Services: Construction of, purchase and/or rehabilitation of affordable homes for sale. First time homebuyer education and counseling. Down payment assistance for 1st time homebuyers earning 125% or less of area median income. Foreclosure prevention. Financial credit counseling, free purchase counseling, affordable and low income rental.

Service Categories: First time home buyer, Foreclosure prevention

Eligibility: Must be 1st time homebuyer, must qualify for mortgage loan, must meet our income guidelines, must be Flagstaff resident or work in Flagstaff for past 12 months.

Fees: Fee depends on the program.

Funding Source: Federal, State, City of Flagstaff, Proceeds of earlier programs, Foundations, United Way.

Volunteers: Occasionally.

Last Revised: Tuesday, February 09, 2016

HOZHONI FOUNDATION, INC.

Agency: Hozhoni Foundation, Inc.

Department:

Contact: Monica Attridge, Chief Executive Officer

Mailing Address: 2133 N. Walgreen St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 526-7944 Fax: (928) 526-5909

Email / Website: www.hozhoni.com; info@hozhoni.com

Hours: 8:00am - 4:00pm Monday - Friday

Additional Contact: Desiree Cody, Executive Assistant

Services: Provides individualized residential, vocational & educational services primarily for people w/ developmental disabilities. The goal is to enhance quality of life, self sufficiency, dignity and self- respect in the individuals we serve. Within the community, we provide opportunities for education & interaction to heighten awareness and understanding of people with disabilities.

Service Categories: Disabilities, Job Services, Rental Assistance, Shelter / Residential Services, Transportation

Eligibility: Any individual 18 years or older with an intellectual disability.

Fees: Based on our various contract sources. For specific information please call.

Funding Source: DES/DDD; Title XX; Title XIX; Navajo Nation; DES/RSA; Private pay.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

LANDMARK MANAGEMENT GROUP: PARKVIEW APARTMENTS

Agency: Landmark Management Group

Department: Parkview Apartments

Contact: Carol Hawn, Site Manager

Mailing Address: 1159 Bales Ave., Winslow, Arizona 86047

Physical Address: same as above

Telephone: (928) 289-8598

Email / Website:

Hours: 7:00am - 9:00am Monday-Friday; 5:00pm - 7:00pm Monday - Friday

Additional Contact: Carrie Hawkins

Services: Low income, affordable housing

Service Categories: Disabilities, Elderly, Low income, affordable housing, Seniors/Disabilities

Eligibility: See Site Manager

Fees: \$10.00 application fee per adult

Funding Source: USD RA

Volunteers:

Last Revised: Monday, January 09, 2017

LITERACY VOLUNTEERS OF COCONINO COUNTY: THE LITERACY CENTER: ADULT EDUCATION

Agency: Literacy Volunteers of Coconino County

Department: The Literacy Center: Adult Education

Contact: Ari Wilder Executive Director

Mailing Address: 2500 N. Rose St. St.102, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 556-0313

Email / Website: director@thinkliteracy.org; www.thinkliteracy.org

Hours: T-Th. 11:00am - 7:00pm - Friday to Monday by appointment

Additional Contact:

Services: Confidential intensive reading, literacy & language services for adults & teens. Drop in tutoring, one to one instruction available. On and off site classes available such as basic reading & writing, Pre-GED, computer literacy, citizenship, conversation and family literacy. Classes also offered at Coconino County Jail.

Service Categories: Assessment, Children & Youth, Computer Training, Disabilities, Education, Elderly, Employment, Homeless, Juveniles, Literacy (Adult), Probation, Volunteers

Eligibility: Open to all teens and adults with reading levels below 7th grade.

Fees: \$25.00 annual fee for all registered learners who wish to join the program. Learner waivers available to those who cannot afford the annual fee. Volunteers must attend training. \$40.00 training fee requested. Volunteer scholarships/waivers available.

Funding Source: United Way of Northern Arizona, The Raymond Educational Foundation, Arizona Community Foundation, Flagstaff, Forest Highlands Foundation, Employee's Community Fund of Boeing-Mesa, Annual Mountain Spelling Bee.

Volunteers: Yes. Instructional (tutoring, teaching) and non-instructional (assessment, special events, office assistance, etc.) Volunteer opportunities available.

Last Revised: Monday, January 09, 2017

MARCH OF DIMES FOUNDATION: MARCH OF DIMES, ARIZONA CHAPTER

Agency: March of Dimes Foundation

Department: March of Dimes, Arizona Chapter

Contact: Michael Simoni, Executive Director

Mailing Address: 3550 N. Central Ave., Suite 610, Phoenix, Arizona 85012

Physical Address: Same as above

Telephone: (602) 266-9933

Email / Website: www.marchofdimes.com/arizona; CFRANCINI@marchofdimes.Org

Hours: 9:00am - 5:00pm Monday - Friday

Additional Contact: Christine Francini, MHCA, BSN, RNC, Maternal & Child Health Director (602) 287-9926

Services: Provide funding for research, advocacy, professional and public education, community service grants. Provide videos, pamphlets and speakers on the following topics: prevention of birth defects, folic acid, importance of preconception and prenatal care.

Service Categories: Advocacy, Health Care & Education, Pregnancy, Volunteers

Eligibility:

Fees: No charge except for postage and large quantity orders

Funding Source: Donations, fund-raising events, and March for Babies. Please call for more information.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

NATIONAL ALLIANCE FOR THE MENTALLY ILL-FLAGSTAFF: NAMI FLAGSTAFF

Agency: National Alliance for the Mentally Ill-Flagstaff

Department: NAMI Flagstaff

Contact: Sarah Schol (928) 214-2218

Mailing Address: P.O. Box 30673, Flagstaff, Arizona 86003

Physical Address:

Telephone: NAMI Arizona 800-626-5022

Email / Website: admin@nami-flagstaff.org; www.nami-flagsstaff.org

Hours: leave a message

Additional Contact: Sarah Schol (907)841-3596

Services: NAMI-Flagstaff provides support and education for those affected by mental illnesses. We have support groups for persons with mental illness, as well as for family & loved ones. We offer free support groups & education classes run by trained facilitators & mentors. Community presentations by people who successfully live with mental illnesses. NAMI-Flagstaff strives to increase awareness & decrease the stigma associated with mental health disorders.

Service Categories: Community Development, Education, Mental Health, Support Groups, Volunteers

Eligibility: Open to anyone interested in mental illness.

Fees: Membership (optional). All NAMI activities and support groups are free and open to the public.

Funding Source: Donations, membership fees, fundraising and grants.

Volunteers: Yes, for fundraising, promotional activities, public relations, educational programs, distribution of literature and other miscellaneous activities.

Last Revised: Monday, January 09, 2017

NATIVE AMERICANS FOR COMMUNITY ACTION, INC. (N.A.C.A)

Agency: Native Americans For Community Action, Inc. (N.A.C.A)

Department:

Contact: Marshelle Yazzie, NACA Receptionist

Mailing Address: 2717 N. Steves Boulevard, Suite 11, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 526-2968 FAX (928) 526-0708

Email / Website: info@nacainc.org www.nacainc.org

Hours: M - F 8:00am - 5:00p.m. (closed 12:00pm-1:00p.m. for lunch)

Additional Contact: Monica Polingyouma, Human Resource Specialist

Services: employment and career services; Economic Development Bending Program, Youth Pathways Program, Reach FUR Life Program, suicide Prevention training, ASSIST:2 days training, Safe Talk: 4 hr. training. Youth Coalitions, Circles of Care.
Available Bus tickets (need proof of appointment)
Request Certificate of Indian blood
Administration - call agency for details

Service Categories: Abuse: Alcohol Substance, Assessment, Counseling, Employment, Job Services, Medical Services, Mental Health, Substance Abuse, Support Groups, Volunteers

Eligibility: Native American specific.

Fees: Free to Natives w/ CIB
Request CIB's
Telephone use

Funding Source: Federal, State, City, private funding.

Volunteers: Yes

Last Revised: Monday, January 09, 2017

**NATIVE AMERICANS FOR COMMUNITY ACTION, INC. (N.A.C.A.): FAMILY HEALTH CENTER,
BEHAVIORAL HEALTH SERVICES, SUBSTANCE ABUSE, HEALTH PREVENTION PROGRAM,
WELLNESS**

Center

Agency: Native Americans For Community Action, Inc. (N.A.C.A.)

Department: Family Health Center, Behavioral Health Services, Substance Abuse, Health Prevention Program, Wellness Center

Contact: Marshelle Yazzie, NACA Receptionist

Mailing Address: 1500 E. Cedar #26, 52, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 773-1245 Fax: (928) 773-9429

Email / Website:

Hours: Mon - Fri. 8:00 am - 5:00 pm (closed for lunch 12:00 - 1:00 pm)

Additional Contact:

Services: substance Abuse Prevention Services; screening, 16 hrs. DUI education, 20 hrs. substance Abuse Counseling, Aftercare, Talking Circles, Wellness Center, Family Health Primary Care Clinic, Behavioral Health, Mental Health Counseling for individuals, adolescents and family. Diabetes, Tobacco Prevention Services, Youth Coalitions.
Call agency for details

Service Categories:

Eligibility: Some programs are Native American specific

Fees:

Funding Source: Federal, State, City and private funding.

Volunteers:

Last Revised: Monday, January 09, 2017

NORTH COUNTRY HEALTHCARE: NORTHERN ARIZONA CENTER AGAINST SEXUAL ASSAULT/NACASA

Agency: North Country HealthCare

Department: Northern Arizona Center Against Sexual Assault/NACASA

Contact: Jen Runge

Mailing Address: P.O. Box 3630 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2920 N. 4th Street

Telephone: (928) 522-9460; Program Coordinator (928) 773-7670; 24 hr. dispatch for Law Enforcement.

Email / Website: jrunge@nchcaz.org

Hours: Services available 24/7

Additional Contact: (928) 527-1900 crisis line for non-reporting victims

Services: Medical forensic examinations for victims of sexual assault & domestic violence strangulation performed by trained Sexual Assault Nurse Examiners (SANEs) in a victim friendly setting. Bi-monthly support group.

Service Categories: Abuse: Sexual, Crisis Hotline, Domestic Violence, Health Care & Education, Support Groups

Eligibility: Male and female victims of sexual assault ages 14 and older.

Fees: No fees are associated with medical forensic examinations for victims.

Funding Source: Community partners, grants

Volunteers: Yes

Last Revised: Saturday, January 16, 2016

NORTHERN ARIZONA COUNCIL OF GOVERNMENTS (NACOG): AREA AGENCY ON AGING

Agency: Northern Arizona Council of Governments (NACOG)

Department: Area Agency on Aging

Contact: Mary Beals Luedtka, Director

Mailing Address: 43 S. San Francisco, Flagstaff, Arizona 86001

Physical Address: Same as above

Telephone: Toll Free (877) 521-3500 or Flagstaff (928) 213-5215

Email / Website: aaadir@nacog.org-nacog.org/aging; nacog.org/aging

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Information and Referral 877-521-3500

Services: To plan and provide services to the elderly in four counties: Apache, Navajo, Coconino and Yavapai. Advocate for senior population. Services available: transportation, congregate meals, home delivered meals, attendant care, case management, legal advocacy, ombudsman, adult day care, respite care, benefits counseling and Family Caregiver support, advocacy, health & wellness, I & R

Service Categories: Advocacy, Assessment, Community Information & Referral / Community Resources, Elderly, Legal Services, Senior Citizens Services, Support Groups, Transportation, Volunteers

Eligibility: 60 years and over or a caregiver of someone 60 years or older, persons with disabilities.

Fees: Donations encouraged and are vital for continuation of the programs. Cost share base on income for Respite, Attendant Care and Adult Day Care.

Funding Source: Older Americans Act and SSBG funds. Funding is allocated on a regional basis from Arizona DES, Aging and Adult Administration to Area Agencies on Aging.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

NORTHERN ARIZONA COUNCIL OF GOVERNMENTS (NACOG): HEAD START

Agency: Northern Arizona Council of Governments (NACOG)

Department: Head Start

Contact: Sonya Montoya, Family Services Manager

Mailing Address: 121 East Aspen Avenue, Flagstaff, Arizona 86001

Physical Address: Same as above

Telephone: (928) 774-9504, ext. 1105

Email / Website: www.nacog.org E mail: sonya@nacog.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Serving children & families prenatal & birth to 5 years of age. Offering 1/2 day & full day center Preschool programs & a comprehensive home-base program for families who may need in-home services. All children & families receive support in the following areas: Education, family literacy, nutrition, health, disabilities & social services. We provide services in all of Coconino County & programs in Williams, Grand Canyon, Ash Fork, Page, Fredonia and Flagstaff. Always hiring for substitute staff interested in a career in early childhood education.

Service Categories: Child or Adult Daycare, Children & Youth, Community Information & Referral / Community Resources, Disabilities, Education, Homeless, Juveniles, Pregnancy, Volunteers, Community Resources

Eligibility: Based on Federal Income Guidelines. Families must submit an application, 12 months Of income and child immunizations to determine eligibility.

Fees: Free to eligible families.

Funding Source: Federal.

Volunteers: Yes. They are also welcome!

Last Revised: Monday, January 09, 2017

NORTHERN ARIZONA COUNCIL OF GOVERNMENTS (NACOG): WEATHERIZATION

Agency: Northern Arizona Council of Governments (NACOG)

Department: Weatherization

Contact: Bob Baca

Mailing Address: 119 E. Aspen, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 774-3759

Email / Website: nacog@nacog.org

Hours: 7:00am - 4:00pm Monday - Friday

Additional Contact: Quinton Harmon

Services: Provides home weatherization and winterizing to low/moderate income families.

Service Categories: Homeless, Rental Assistance, Shelter / Residential Services

Eligibility: Low income.

Fees: None.

Funding Source: Dept. of Energy, Arizona Public Service, Unisource Gas,

Volunteers: No.

Last Revised: Monday, January 09, 2017

NORTHERN ARIZONA UNIVERSITY: OFFICE OF EMPLOYEE ASSISTANCE & WELLNESS

Agency: Northern Arizona University

Department: Office of Employee Assistance & Wellness

Contact: Betsy Kerr, Ed. D., Director/Psychologist

Mailing Address: P.O. Box 5642, Flagstaff, Arizona 86011-5642

Physical Address: NAU Health & Learning Center, 824 San Francisco St. - room 2601

Telephone: (928) 523-1552

Email / Website: www.nau.edu/eaw

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Short-term counseling, consultation, and conflict management services for a broad range of personal and work-related concerns. Provide educational and wellness opportunities for lifestyle enhancement.

Service Categories: Counseling, Mental Health, Nutrition

Eligibility: Benefit-eligible NAU employees and their covered family members.

Fees: None.

Funding Source: Blue Cross/Blue Shield of Arizona.

Volunteers: No.

Last Revised: Monday, January 09, 2017

NORTHERN ARIZONA UNIVERSITY: SPEECH, LANGUAGE AND HEARING CLINIC

Agency: Northern Arizona University

Department: Speech, Language and Hearing Clinic

Contact: Kimberly Farinella, PhD, CCC-SLP

Mailing Address: P.O. Box 15045, Flagstaff, Arizona 86011

Physical Address: Northern Arizona University

Telephone: (928) 523-8110

Email / Website: www.nau.edu (link to College of Health Professions)

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Stacy Magee (928) 523-7776

Services: Provides speech, language, hearing, voice, and fluency evaluations and treatment for children and adults. Provides complete hearing aid evaluations and management for all ages.

Service Categories: Hearing & Speech Services, Juveniles, Senior Citizens Services, Veterans, Audiology, Hearing Evaluations

Eligibility: Anyone eligible.

Fees: Fees based on a sliding scale. Hearing aids are not subject to sliding fee scale.

Funding Source: None.

Volunteers: No.

Last Revised: Monday, January 09, 2017

***NORTHLAND FAMILY HELP CENTER:: ADMINISTRATION, COUNSELING, LEGAL
ADVOCACY/COMMUNITY BASED SERV., DOMESTIC VIOLENCE & YOUTH SHELTER***

Agency: Northland Family Help Center:

Department: Administration, Counseling, Legal Advocacy/Community Based Serv., Domestic Violence & youth Shelter

Contact: Aileen Fitz, Executive Director

Mailing Address: 2532 N 4th St. - #506 Flagstaff, Az. 86004, Flagstaff, Arizona 86004

Physical Address: Undisclosed

Telephone: (928) 527-1900 Domestic Violence Shelter; (928)527-1800; Youth Shelter

Email / Website: www.northlandfamily.org

Hours: Adm/Counseling M-F 8-5; Youth shelter 24/7; Comm. Ed. - call to schedule

Additional Contact: 928-527-1900 Women's Shelter; 928-527-1800 Youth Shelter; 928- 577-1700 Counseling services

Services: Sexual violence prevention & education. Runaway, homeless youth outreach. Coordinated response to domestic & sexual violence. Legal advocacy, counseling to families in crisis, women's shelter (& women w/ children) fleeing domestic violence. Youth shelter for displaced children & youth. All services provided through a trauma informed care approach.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Children & Youth, Community Information & Referral / Community Resources, Counseling, Crisis Hotline, Domestic Violence, Emergency Services, Homeless, Juveniles, Legal Services, Parenting, Shelter / Residential Services, Support Groups

Eligibility: Call to determine eligibility

Fees: All programs and services are free of charge

**24 HR Crisis Line 928-527-1900 or Toll Free 877-634-2723

Funding Source: United Way of N AZ; DES-SA, DC5; AZ Dept. Of Health Serv.; DPS-VOCAI ACYF-SSBG-RHY, Basis Center Prog.; Flagstaff Cultural Partners, Coconino County Juvenile Court; Charitable contributions/community giving, Flagstaff community foundation, US Department of health services.

Volunteers: Internships available, otherwise on a limited basis.

Last Revised: Saturday, January 16, 2016

Help Center:

NURSES NETWORK, INC.

Agency: Nurses Network, Inc.

Department:

Contact: Elizabeth Virant, RN, MPH

Mailing Address: 624 N. Humphreys, Suites A and B, Flagstaff, Arizona 86001

Physical Address: same

Telephone: (928) 556-0755 (800) 418-4316

Email / Website: nniflag@aol.com

Hours: 8:00a.m. - 5:00p.m., Monday - Friday

Additional Contact:

Services: Home Healthcare, Private Duty, and Respite Services in the most healing environment, your home and RN, LPN, C.N.A. (certified nursing assistant), Physical occupational, and speech therapies, social work.

Service Categories: Assessment, Community Information & Referral / Community Resources, Education, Elderly, Health Care & Education, Hearing & Speech Services, Senior Citizens Services, Transportation, Veterans, DDD In-home services, In-home nursing, PT, OT, ST, and MSW

Eligibility: Must be covered under Medicare, insurance, AHCCCS, ALTCS, Developmental Disabilities or private pay.

Fees: Have one of the above.

Funding Source: As stated above.

Volunteers: No.

Last Revised: Saturday, January 16, 2016

PARENTING ARIZONA

Agency: Parenting Arizona

Department:

Contact: Cathy Vandenberg, Regional Manager

Mailing Address: 201 E. Birch St.7, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928)773-9133 Fax: (928) 773-0075

Email / Website: cathy.vandenberg@parentingaz.org www.parentingaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Ophelia Goatson - Program Coordinator

Services: Parenting Education Programs: 3-6 week parenting skills courses for entire family w/ focus on 1-4 yr. olds, 5-12 yr. olds, divorced & separated families. Some classes offered in Spanish. Home visitation & support w/ Parents as teachers. Parent Resource Coordinators located @ Kinsey, Marshall & Leupp Elementary Schools to support students & their families.

Service Categories: Advocacy, Assessment, Clothing, Children & Youth, Community Information & Referral / Community Resources, Education, Food, Nutrition, Parenting, Substance Abuse, Support Groups, Volunteers, Parenting Education, Incarcerated dads parenting program., Home visitation - parenting for birth - 5

Eligibility: No qualifications.

Fees: None.

Funding Source: State and Federal prevention funds, United Way, donations, fund-raising events, Child Abuse Prevention License Plate Program, Parents Commission and First Things First. Flagstaff Family Courts, Arizona Community Foundation.

Volunteers: Yes. Volunteers facilitate parent and children's groups.

Last Revised: Monday, January 09, 2017

QUALITY CONNECTIONS, INC.

Agency: Quality Connections, Inc.

Department:

Contact: Armando Bernasconi armando@qualityconnections

Mailing Address: 301 E. Route 66, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 773-8787; (928) 527-3223

Email / Website: www.QualityConnections.org. Www.qcoffice.org

Hours: M – Th. 9:00am - 5:00pm; f 9:00am - 4:00pm

Additional Contact: Doug Arnett dougarnett@qualityconnections.org

Services: Independent Living; Residential and Day Program: Assist individuals in developing & refining their living skills in order to increase personal & social independence.
Employment Training & Development: Services cater to individual needs & abilities w/ the ultimate goal of gainful employment. Provides training in variety of industries & employment w/ livable wage for individuals with disabilities.

Service Categories: Disabilities, Independent Living, Job Services

Eligibility: Disability or disadvantaging condition.

Fees: Paid by sponsoring agency.

Funding Source: State of Arizona, grants and charitable contributions.

** Sale of officer supplies, recycling electronic waste.

Volunteers:

Last Revised: Monday, January 09, 2017

RESCARE WORKFORCE SERVICES: RESCARE WORKFORCE SERVICES

Agency: ResCare Workforce Services

Department: ResCare Workforce Services

Contact: Kimberly Davies

Mailing Address: 1701 N. 4th St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: 928-213-3548

Email / Website:

Hours: 8:00am - 5:00pm M through F

Additional Contact:

Services: Help TANF clients become self- sufficient. Provide support services. These clients must be receiving Cash Assistance in order to be eligible for Jobs program services.

Service Categories: Clothing, Emergency Services, Employment, Job Services, Rental Assistance, Transportation, Dental healthcare

Eligibility: Must be TANF (Temporary Assistance for Needy Families) Cash Assistance recipients. Must have a referral from DES Family Assistance Administration.

Fees: None

Funding Source: State/Federal

Volunteers: No

Last Revised: Monday, January 09, 2017

SAFE CHILD CENTER: A CHILD ADVOCACY CENTER AT FLAGSTAFF MEDICAL CENTER

Agency: Safe Child Center

Department: A Child Advocacy Center at Flagstaff Medical Center

Contact: Susann Clinton, FNP, SCC Lead

Mailing Address: 1200 N. Beaver St. (West Campus), Flagstaff, Arizona 86001

Physical Address: Same as above (across from the main lobby)

Telephone: (928) 773-2053 FAX (928) 773-2434

Email / Website: FMCSafeChild@nahealth.com

Hours: M - F 7:30am - 4:30pm; Medical Coverage 24/7

Additional Contact: Family Advocate (928) 213-6367

Services: Forensic interviewing & medical evaluations for children and adults w/ developmental disabilities who are suspected victims of abuse/neglect, or have witnessed a crime. Also provides parent guidance, crisis intervention and counseling. Provides training to professionals and community groups on child abuse identification, reporting and referral.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Children & Youth, Counseling, Juveniles, Medical Services, Forensic Interviewing, Referrals for other services

Eligibility: Referral from Law Enforcement of Child Protection.

Fees: None

Funding Source: County/Federal fee for service, FMC Grants, Assistance League of Flagstaff, donations and local fund raising.

Volunteers: Yes, inquire with FMC volunteer services 773-2225

Last Revised: Monday, January 09, 2017

SHARON MANOR HOUSING SOLUTIONS OF NORTHERN ARIZONA: SHARON MANOR

Agency: Sharon Manor Housing Solutions of Northern Arizona

Department: Sharon Manor

Contact: Executor Director, Devonna McLaughlin

Mailing Address: P.O. Box 30134, Flagstaff, Arizona 86003

Physical Address:

Telephone: (928) 214-7456 (Admin. Office) (928) 856-2348 (Site Office)

Email / Website: www.housingnaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: FAX: (928) 774-6937

Services: Sharon Manor is a transitional housing program for domestic violence survivors & their children, to help them gain skills & training & work towards permanent housing. Rents based on income. Provides residents w/ case mgmt., group training, children's program & community referrals. Applicants may reside at Sharon Manor for 1 to 2 years while working toward self-sufficiency.

Service Categories: Domestic Violence, Financial Counseling, Homeless, Shelter / Residential Services

Eligibility: Homeless, survivor of domestic violence/abuse, a legal citizen, qualify for Section-8 housing assistance, and be motivated to achieve self-sufficiency through participation in program requirements. A community representative who is familiar with the applicant's situation must refer applicants.

Fees: Rent based on income

Funding Source: Donations

Volunteers: Yes.

Last Revised: Saturday, January 16, 2016

SOMEBODY CARES THRIFT SHOP

Agency: Somebody Cares Thrift Shop

Department:

Contact: Archie Mac Arthur

Mailing Address: 2722 N. West St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928)714-0980

Email / Website:

Hours: 10:00am - 5:00 pm Monday through Saturday

Additional Contact:

Services: Thrift Shop

Service Categories: Adoption / Foster Care, Clothing, Children & Youth, Ministry, Volunteers

Eligibility:

Fees:

Funding Source: Donations

Volunteers: Yes to help sort items for the store.

Last Revised: Monday, January 09, 2017

**SOUTHWEST BEHAVIORAL HEALTH SERVICES: FLAGSTAFF OUTPATIENT CLINIC AND FLAGSTAFF
ORS CLINIC**

Agency: Southwest Behavioral Health Services

Department: Flagstaff Outpatient Clinic and Flagstaff ORS Clinic

Contact: Susan Nelson, Program Director

Mailing Address: 1515 E. Cedar Avenue - Suite B-4 and E-2, Flagstaff, Arizona 86004

Physical Address: same

Telephone: 928-779-4550; 928-714-0010

Email / Website: www.sbhservices.org

Hours: 8am - 6pm M thru F outpatient clinic; 6am-4pm M-F ORS Clinic; Sat. 6am -9am

Additional Contact: Lauren Lauder, VP

Services: Outpatient behavioral health services for adults, psychiatric evaluations, medication management, case management, individual and group counseling, substance abuse treatment, DUI and DV education classes for court ordered individuals. ORS clinic provides opiate replacement treatment services.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Assessment, Children & Youth, Community Information & Referral / Community Resources, Counseling, Crisis Hotline, Domestic Violence, Employment, Job Services, Juveniles, Mental Health, Parenting, Substance Abuse, Support Groups, Volunteers

Eligibility: AHCCF clients, AHCCCS eligible and other funding sources. (Call for information)

Fees: AHCCS, private pay, other. Call for information

Funding Source: Title XIX, HCIC network, federal grants, private donations.

Volunteers: yes

Last Revised: Monday, January 09, 2017

ST. VINCENT DE PAUL SOCIETY: HELP LINE: HELP LINE

Agency: St. Vincent de Paul Society: Help Line

Department: Help Line

Contact:

Mailing Address: 2113 N. East St., Flagstaff, Arizona 86001

Physical Address: Operates out of Catholic Charities

Telephone: (928) 774-6511

Email / Website: n/a

Hours: Call between 9:00am - 10:30am, Monday - Friday to schedule required home visit

Additional Contact: None

Services: Will be determined during home visit.

Service Categories: Clothing, Community Information & Referral / Community Resources, Dental Health Care, Emergency Services, Financial Aid, Food, Medical Services, Medication, Rental Assistance, Transient Services

Eligibility: Be in need

Fees: None

Funding Source: St. Vincent de Paul Thrift Store sales, donations from parishioners and private donors.

Volunteers: Yes

Last Revised: Wednesday, January 11, 2017

STATE OF ARIZONA: ARIZONA DEPARTMENT OF VETERANS' SERVICES

Agency: State of Arizona

Department: Arizona Department of Veterans' Services

Contact: Veterans' Benefit Counselors

Mailing Address: 1016 W. University Avenue Suite 210, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 779-4166 ext. 2 or 3

Email / Website: www.azdvs.gov

Hours: 8:00am - 3:30pm Monday - Friday

Additional Contact:

Services: V.A. compensation and Pension filing services.

Service Categories: Veterans

Eligibility: Anyone who has been in the military or family member.

Fees: None.

Funding Source: State of Arizona.

Volunteers: No.

WORK STUDY: Yes

Last Revised: Monday, January 02, 2017

SUN SOUNDS OF ARIZONA - FLAGSTAFF

Agency: Sun Sounds of Arizona - Flagstaff

Department:

Contact: Gina Marie Byars , Manager

Mailing Address: 1300 S. Milton Rd., Suite 202, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (VM) (928) 779-1775 FAX (928) 779-1775 X 9

Email / Website: GBYARS@SUNSOUNDS.ORG; www.sunsounds.org

Hours: Varied - Volunteer based Generally staff is available 9:00am to 5:00pm M - F

Additional Contact: Pat Carus, Jennifer Arnold, Bethany Williams

Services: sun sounds of Az. Is a not for profit reading and information access service. Volunteers read aloud from 200+ local and national publications for those who cannot read print due to disability. Listeners can access the service 24/7 by special radio (provided free to those with qualifying disability), by phone and via streaming on the Internet at sunsounds.org

Service Categories: Blind Services, Disabilities, Elderly, Independent Living, Senior Citizens Services, Volunteers

Eligibility: The application requires a brief description of applicant's disability and the name and number of the applicant's doctor or social worker. Applications are available at sunsounds.org.

Fees: The receivers needed to hear the radio broadcast are loaned to Sun Sounds listeners at no fee. They may use the service as long as desired and are asked to return the receivers when they are no longer being used.

Funding Source: Corporate program sponsorship, foundation grants, special events, and private donations.

Volunteers: Yes. Statewide. Volunteers are needed to read, produce programs & run equipment, Outreach, fund-raising events & office work. We train volunteers.

Last Revised: Monday, January 09, 2017

SUNSHINE RESCUE MISSION: MEN'S CENTER

Agency: Sunshine Rescue Mission

Department: Men's Center

Contact: Ken Repkie - Director

Mailing Address: P.O. Box 426, Flagstaff, Arizona 86002-0426

Physical Address: 124 S. San Francisco (Rescue Mission); 3 E. Cottage Ave.

Telephone: (928) 774-3512 Rescue Mission

Email / Website: www.srm-hc.org

Hours: 6:00am - 9:00pm, 7 days/week

Additional Contact: Joe Massey, Facility Coordinator

Services: Provide free meals, clothing, showers, lodging & Christian spiritual help. Food boxes 4:00pm-5pm M-F; household goods & clothing, 1st Thurs. @9:30am; Christian live-in discipleship for single men. Transitional housing. Rescue mission 4-6pm; meals, open to the public.

Service Categories: Clothing, Community Information & Referral / Community Resources, Counseling, Emergency Services, Food, Homeless, Ministry, Probation, Shelter / Residential Services, Veterans, Volunteers

Eligibility: Men and have a need.

**Rescue Mission for Men; Hope Cottage for women & children; Overflow shelter for women and children --check in for Hope 4-6pm.

Fees: None

Breakfast: 6:00am; Lunch 12:00pm (except Sunday); Dinner 6:00pm

Funding Source: Contributions

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

TEENAGE PARENT PROGRAM (TAPP)

Agency: Teenage Parent Program (TAPP)

Department:

Contact: Sandra Cota scota1@fusd1.org

Mailing Address: 4000 N. Cummings Street, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 773-4101 (4104)

Email / Website: www.flagstaff.fusd1.org

Hours: 7:30am - 4:00pm

Additional Contact: Michele Craig mcraig@fusd1.org

Services: Academic program which includes courses in standard curriculum, parenting, child development and life skills.

Service Categories: Abuse: Alcohol Substance, Child or Adult Daycare, Clothing, Community Information & Referral / Community Resources, Counseling, Education, Parenting, Pregnancy, Volunteers

Eligibility: Teenage pregnant or parenting students enrolled in the Flagstaff Unified School District.

Fees: Registered student with the Flagstaff Unified School District.

Funding Source: FUSD.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

THE SALVATION ARMY,; SOCIAL SERVICES

Agency: The Salvation Army,

Department: Social Services

Contact: Jessica Nelson

Mailing Address: 507 N. Humphreys St., Flagstaff, Arizona 86001

Physical Address: 507 N. Humphreys St.

Telephone: (928) 774-1403 Administrative Office FAX (928) 213-1814

Email / Website: www.flagstaff.salvationarmy.org

Hours: 8:00am - 12:00pm Monday through Thursday; 8:00am-11:00am on Tuesday

Additional Contact: Captain Ryan Miller

Services: Transient: Blankets, sack lunches, hygiene bags, jackets.

Residents: Utility assistance, food boxes, clothing and furniture vouchers to family store.

Anyone: sack lunch, clothing voucher, baby diapers, adult diapers, jackets, disaster services, character building troop program, children; summer day camp and residential camp, church services.

Seasonal: back to school clothing and supplies - sign ups begin first week of July.

Thanksgiving and Christmas food box, turkey, and toys.

Service Categories: Abuse: Alcohol Substance, Advocacy, Clothing, Children & Youth, Community Information & Referral / Community Resources, Counseling, Education, Emergency Services, Employment, Food, Homeless, Ministry, Nutrition, Rental Assistance, Senior Citizens Services, Substance Abuse, Transient Services, Veterans, Volunteers, Spiritual counseling, ARC Program

Eligibility: Picture I.D., Social Security Card, and Identification for each member of the family.

Fees: None.

Funding Source: Donations, United Way, thrift store sales, FEMA, S.H.A.R.E., Warm Spirits.

Volunteers: Yes.

Last Revised: Monday, January 09, 2017

Amy,

VERDE VALLEY CAREGIVERS COALITION (DBA SILVER LININGS)

Agency: Verde Valley Caregivers Coalition (DBA Silver Linings)

Department:

Contact: Kent Ellsworth, Executive Director

Mailing Address: 299 Van Deren Rd., #2, Sedona, Arizona 86336

Physical Address: same as above

Telephone: (928) 204-1238

Email / Website: info@vvcaregivers.org www.vvcaregivers.org

Hours: 8:30am - 4:00pm, Monday-Friday

Additional Contact: Kim Meller, Operations Manager

Services: Serving Sedona & Verde Valley: provide volunteers, programs & services to support adults in need of assistance in maintaining their independence & quality of life at home. Coordinate volunteers for transportation, shopping, respite, business help, handy person, visiting & phoning. Guardian Angel Program: Loans & installs personal life alert systems for individuals w/ significant health problems that live alone. Operates a Thrift Shop "Silver Linings".

Service Categories: Advocacy, Community Information & Referral / Community Resources, Disabilities, Elderly, Independent Living, Senior Citizens Services, Transportation, Volunteers, Community Resources

Eligibility: Seniors and adults with disabilities.

Fees: None

Funding Source: Grants, donations, bequests, Thrift Shop and event proceeds.

Volunteers: Yes, to fill services listed above and assist in the office.

Last Revised: Wednesday, January 11, 2017

VETERAN'S RESOURCE CENTERS OF AMERICA: NORTHERN ARIZONA VETERAN'S RESOURCE CENTER (NAVRC)

Agency: Veteran's Resource Centers of America

Department: Northern Arizona Veteran's Resource Center (NAVRC)

Contact: Tom Isakson, Site Director

Mailing Address: 1515 E. Cedar Ave. - Suite A5, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 266-1984

Email / Website: www.vetsresource.org; tisakson@vetsresource.org

Hours: Monday - Friday 8:00am - 5:00pm; Closed 12:00-1:00pm

Additional Contact:

Services: Case management and temporary financial assistance (rent, utilities, etc.) for low-income veteran households who are homeless or at-risk of becoming homeless.

Service Categories: Assessment, Homeless, Veterans

Eligibility: While we serve any veteran who comes to us for assistance in some way, in order to qualify for eviction prevention or rapid re-housing, a veteran needs: 1) one day of active-duty service, 2) any discharge type except "dishonorable" and 3) must have income at or below 50% AMI for their county (Coconino, Apache, Navajo & Gila).

Fees: We have no fees or other requirements.

Funding Source: The SSVF (Supportive Services for Veteran Families); VA grant

Volunteers: Yes, we use volunteers to staff our office and to assist day-to-day operations.

Last Revised: Wednesday, January 11, 2017

VICTIM/WITNESS SERVICES FOR COCONINO COUNTY

Agency: Victim/Witness Services for Coconino County

Department:

Contact: Myra Ferechi, Executive Director

Mailing Address: 201 E. Birch Ave., Suite 4, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 679-7770; (928) 774-1414 for 24 hour assistance; FAX (928) 214-8775

Email / Website: www.vwscoconino.org

Hours: 8:00am - 5:00pm Monday - Thursday; 8:00am-4:00pm Friday

Additional Contact:

Services: Crisis intervention & crime victim assistance 24/7. Victim & witness advocacy, victim compensation benefits, countywide outreach program, Pets Too!, community education & public awareness. Call Flagstaff Police Department dispatch at 774-1414 for 24 hour crisis assistance.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Abuse: Sexual, Advocacy, Community Information & Referral / Community Resources, Domestic Violence, Emergency Services, Legal Services, Volunteers, Community Resources, Crisis Response

Eligibility: Victims of felony crimes and misdemeanor crimes committed within Coconino County.

Fees: None.

Funding Source: Coconino County, United Way, City of Flagstaff, Department of Public Safety, Arizona Criminal Justice Commission, private/corporate donations and fundraising.

Volunteers: Yes.

Last Revised: Wednesday, January 11, 2017

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