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ASSISTANCE LEAGUE MEMBERS

ALICE'S PLACE: AN EMPOWERMENT CENTER: ALICE'S PLACE

Agency: Alice's Place: An Empowerment Center

Department: alice's place

Contact: Theresa Warren

Mailing Address: P.O. Box 904 Winslow, Az. 80047, Winslow, Arizona 86047

Physical Address: 312 E. 2nd St.

Telephone: (928) 289-3003 Toll Free (888) 531-7233

Email / Website: alicesplace555@yahoo.com; www.alicesplace.org

Hours: Office: T-F 10am - 5pm Phone 24 hours

Additional Contact: Tiffany Brooks

Services: 24 hour phone lines, crisis intervention, shelter, safety planning information and referral.
Help with protection orders, advocacy, education, life skill class and transportation

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Clothing, Community Information & Referral / Community Resources, Crisis Hotline, Domestic Violence, Financial Counseling, Shelter / Residential Services, Support Groups, Transportation

Eligibility: Victim of Domestic Abuse or sexual assault

Fees: No charge for services

Funding Source: Grants, Thrift shop, Individual and Corporate donors.

Volunteers: Yes in our thrift shop (same location) to sort, hang and display items. Also 24 hour crisis lines, transportation and administration/clerical

Last Revised: Thursday, January 09, 2020

AMERICAN RED CROSS: NORTHERN ARIZONA CHAPTER

- Agency:** American Red Cross
- Department:** Northern Arizona Chapter
- Contact:** Frank Bourget, Executive Director
- Mailing Address:** 1750 Railroad Springs Blvd, A-1, Flagstaff, Arizona 86001
- Physical Address:** Same
- Telephone:** (928) 779-5494 Fax (928) 779-0244
- Email / Website:** www.redcross.org.
- Hours:** 8:00am - 5:00pm Monday - Friday
- Additional Contact:** Brooke Clanton; Saylor Caydill
- Services:** Disaster relief; Community Education & Disaster Prep. Emergency assistance to local/nationwide disaster; Armed Forces emergency services to military & their families; Veteran's history projects; Home fire preparedness--smoke alarm installation.
- Service Categories:** Community Information & Referral / Community Resources, Emergency Services, Volunteers, HOME Fire Safety
- Eligibility:** Serves the citizens of Coconino county and provides disaster relief to Navajo, Mohave, Apache, and Yavapai communities.
- Fees:** All emergency disaster assistance is free, made possible by voluntary contributions of time and money by the general public. Armed Forces Emergency Services assistance based on resources available. Smoke detection installation is free by appointment only.
- Funding Source:** NOT a government agency; therefore, funded by individual private and corporate donations, and United Way of Northern Arizona.
- Volunteers:** Disaster Action Team (DAT) Community Volunteer Leader (CVL), Board of Directors, College/University and H.S. Clubs.
- Last Revised:** Thursday, January 09, 2020

ARIZONA COMMUNITY FOUNDATION OF FLAGSTAFF

Agency: Arizona Community Foundation of Flagstaff

Department:

Contact: Pats Shriver

Mailing Address: P.O. Box U, Flagstaff Az. 86002, Flagstaff, Arizona 86002

Physical Address: 150 W. Dale, Bldg. 1, Suite 3

Telephone: (928) 526-1956

Email / Website: pshriver@azfoundation.org www.azfoundation.org

Hours: 8:30am - 5:00pm Monday - Friday

Additional Contact: Gwen Groth ggroth@azfoundation.org

Services: Award annual grants in areas of social services, health care, youth, education, victim services, arts/culture, music education, environment.

Service Categories: Grants to Nonprofits

Eligibility: All non-profits, schools, tribal or government agencies can apply.

Fees: None

Funding Source: Local citizens gift to endowment fund that provides for grants.

Volunteers: Yes, for distribution committees to help make grant decisions.

Last Revised: Thursday, January 09, 2020

ARIZONA DEPARTMENT OF ECONOMIC SECURITY: AGING AND ADULT SERVICES

Agency: Arizona Department of Economic Security

Department: Aging and Adult Services

Contact: 877-767-2385

Mailing Address: 1701 N. 4th St, Flagstaff, Arizona 86004

Physical Address:

Telephone: 877-767-2385

Email / Website: www.AZDES.GOV/ report adult abuse

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Adult Protective Services Central Intake Line 877-767-2385

Services: Accepts reports of abuse, neglect or exploitation of vulnerable or incapacitated adults (anyone over the age of 18). Investigates reports of adult abuse, neglect, and exploitation. Initiates legal action as necessary. Makes referrals to community agencies for support services. Investigates complaints that allege abuse, neglect or exploitation in licensed or unlicensed facilities.

Service Categories: Abuse: Physical, Abuse: Sexual, Elderly, Neglect

Eligibility: Provides services to adults 18 years and older, who are at risk of abuse, neglect or exploitation, and who are alleged to be either incapacitated or vulnerable pursuant to ARS 13-3623 and ARS 46-451.

Fees: None.

Funding Source: DES.

Volunteers: Yes.

Last Revised: Thursday, January 09, 2020

ARIZONA DEPARTMENT OF ECONOMIC SECURITY: CHILD CARE ADMINISTRATION

Agency: Arizona Department of Economic Security

Department: Child Care Administration

Contact: Cathy Minar,

Mailing Address: 1701 N. 4th St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 774-5055

Email / Website: [HTTP://des.az.gov/](http://des.az.gov/) CCADistrict3@AzDes.gov

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Stacey Apodaca (Supervisor) (928)289-3807 ext 101

Services: 1. Eligibility determinations and payment authorizations to contracted providers to assist low income families with the cost of child care while the parent(s) work or attend school. 2.Certification of small family child care home providers, technical assistance and training.

Service Categories: Child or Adult Daycare, Juveniles

Eligibility: Varies - Call for information.

Fees: Call for information.

Funding Source: State and Federal.

Volunteers: No

Last Revised: Thursday, January 09, 2020

ARIZONA TALKING BOOK LIBRARY: ARIZONA TALKING BOOK LIBRARY

Agency: Arizona Talking Book Library

Department: Arizona Talking Book Library

Contact: Janet Fisher, Director

Mailing Address: 1030 N. 32nd Street, Phoenix, Arizona 85008

Physical Address: Same

Telephone: (602) 255-5578 or 1-800-255-5578

Email / Website: www.azlibrary.gov/talkingbooks talkingbooks@Azlibrary.gov

Hours: 8:00am - 5:00pm Monday - Friday on site; 8:00am to 4:00pm Monday - Friday, telephone

Additional Contact:

Services: Provides audio book, magazine and NEWSline services to persons who cannot read normal print because of visual or physical disability or who cannot hold a book or turn a page. Application forms are available on the website or can be requested by calling or e-mailing the library.

Service Categories: Blind Services, Children & Youth, Disabilities, Elderly, Veterans, Volunteers

Eligibility: Visually impaired, legally blind or physically disabled and unable to comfortably read print books.

Fees: None.

Funding Source: State and Federal.

Volunteers: Yes. Recording books and magazines, inspecting books, repairing machines, reviewing recordings, assisting in office and help with outreach.

Last Revised: Thursday, January 09, 2020

ARIZONA'S CHILDREN ASSOCIATION

Agency: Arizona's Children Association

Department:

Contact: Danielle Treible

Mailing Address: 906 W. University, Suite 150, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 527-1000 **FAX:** (928) 527-1400

Email / Website: www.arizonaschildren.org

Hours: 8am-5pm M-F

Additional Contact:

Services: Independent living, case management, In-home family support/counseling, home studies, life skills, respite, foster care, pre-service training (PS-MAPP), ICPC, licensing for foster care/adoption, assessment and "Meet Me Where I Am", trauma-informed care. NMT (neurosequential modality of therapeutics)

Service Categories: Abuse: Alcohol Substance, Adoption / Foster Care, Children & Youth, Counseling, Foster Care, Hospice / Respite, Independent Living, Mental Health, Parenting, Volunteers, Trauma Treatment

Eligibility: Referral through DES, Court and Parents Anonymous. Any minor covered by Title 19 and referred by a RBHA contracted Behavioral Health Home. Select services by self pay/sliding scale fee

Fees: By contract with referring agencies (usually at no cost to client)

Funding Source: Contracts with referring agencies.

Volunteers: no

Last Revised: Thursday, January 09, 2020

ASSISTANCE LEAGUE OF FLAGSTAFF

Agency: Assistance League of Flagstaff

Department:

Contact: President

Mailing Address: POBox 3297 Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2919 N. West Street

Telephone: (928) 779-3029

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: 10:00am - 4:00pm Tuesday - Saturday Office located in Cedar Closet Thrift Shop.

Additional Contact:

Services: ALF serves community w/philanthropic projects: ABC birthday celebration at Haven health, KIDDIE KLOSET providing infant clothing to referred by designated agencies, Operation School Bell providing new clothing to children referred by contracted schools, Homeless help, Hug a Bear, ASK, KIDS and Social Service Directory.

Service Categories: Children & Youth, Elderly, Juveniles, Volunteers

Eligibility: Specific to each program.

Fees: No fees for qualified individuals and agencies for ABC, Cedar Closet Vouchers, Kiddie Closet and OPERATION SCHOOL BELL. Social Services Directory is located on our website.

Funding Source: Grants, fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

Last Revised: Thursday, January 09, 2020

ASSISTANCE LEAGUE OF FLAGSTAFF: KIDDIE CLOSET

Agency: Assistance League of Flagstaff

Department: Kiddie Closet

Contact: Kiddie Closet Chairman

Mailing Address: P.O. Box 3297 Flagstaff, Az. 86003, Flagstaff, Arizona 86004

Physical Address: 2919 N. West St.

Telephone: (928) 779-3029

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: 10:00am - 4:00pm Tuesday - Saturday Office located in Cedar Closet Thrift Shop.

Additional Contact:

Services: Provides complete layette to parents of infants birth to 3 months who are referred by contracted agencies.

Service Categories: Clothing, infants birth to 3 months

Eligibility: Referrals by contracted agencies.

Fees: None. Parent must bring identification, child and form filled out and signed by one of the contracted agencies.

Funding Source: Grants, fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

Last Revised: Thursday, January 09, 2020

ASSISTANCE LEAGUE OF FLAGSTAFF: OPERATION SCHOOL BELL (R)

Agency: Assistance League of Flagstaff

Department: OPERATION SCHOOL BELL (R)

Contact: Operation School Bell Chairman

Mailing Address: P.O. Box 3297 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2919 N. West Street

Telephone: (928) 779-3029

Email / Website: alflag2919@aol.com www.assistanceleagueflag.org

Hours: .

Additional Contact:

Services: Provides clothing to children identified as in need by individual FUSD elementary schools and referred 6th graders at FUSD middle schools.(Items include new clothing, hygiene kits and shoe cards)

Service Categories: Clothing, Children & Youth

Eligibility: Child must be a student at one of the public elementary schools or a 6th grader at the middle schools and referred by a teacher, counselor or nurse according to need. Must have parent permission.

Fees: None.

Funding Source: Fund-raising events, Cedar Closet Thrift Shop, membership dues, and contributions.

Volunteers: Members provide all services on a volunteer basis.

Last Revised: Thursday, January 09, 2020

ASSOCIATION FOR SUPPORTIVE CHILD CARE: EARLY CHILDHOOD EDUCATION

Agency: Association for Supportive Child Care

Department: Early Childhood Education

Contact: Rebecca Cirzan, regional contact

Mailing Address: 2708 N. 4th St., Suite C-1, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: 928-714-1716; 800-222-3574

Email / Website: Website: www.asccaz.org

Hours: By appointment, (call to schedule)

Additional Contact:

Services: The early childhood education program provides free and low cost training and coaching to home and center child care providers and families with young children.

Service Categories: Child or Adult Daycare, Children & Youth, Education, Juveniles, Parenting

Eligibility: Anyone who works with children, birth to five.

Fees: None

Funding Source: United Way of Northern Arizona and Arizona Community Foundation of Flagstaff. First Things First

Volunteers: No

Last Revised: Thursday, January 09, 2020

CANCER CENTERS OF NORTHERN ARIZONA HEALTHCARE: CANCER CENTERS OF NORTHERN ARIZONA HEALTHCARE

Agency: Cancer Centers of Northern Arizona Healthcarae

Department: Cancer Centers of Northern Arizona Healthcare

Contact: Sabrina Heise

Mailing Address: 1200 N. Beaver St. Flagstaff. Az 86001; 3700W. Highway 89A, Sedona 86336, , Arizona

Physical Address: Same

Telephone: flagstaff (800) 854-7744; 928 773-2261 Sedona (800) 304-3004;928 204-4160

Email / Website: CCNAH.com

Hours: M-F 8:00-4:30pm

Additional Contact: Cara Barton, Clinical Soc. Wkr; (Flag) Ginny Viol clinical Soc. Wkr. (Sedona)

Services: Support Groups for cancer patients and cancer survivors. Post mastectomy prosthesis fittings. Massage therapy, Reiki therapy, art therapy, educational sessions and survivorship programs. Health Navigation Program, Certified Dietitian

Service Categories: Education, Health Care & Education, Medical Services

Eligibility: Cancer patients, caregivers and former cancer patients for service.

Fees: None for self exam classes - community women encouraged, free breast self exam classes. No fees skin cancer screening and men's health screening. Mastectomy garments and Prosthesis covered by insurance or may be eligible for Foundation Assistance.

Funding Source:

Volunteers:

Last Revised: Thursday, January 09, 2020

CATHOLIC CHARITIES: FOSTER CARE & COMMUNITY ADOPTION

Agency: Catholic Charities

Department: Foster Care & Community Adoption

Contact: Patty Laux 928-607-6433

Mailing Address: 2101 N. 4th St., Flagstaff, Arizona 86001

Physical Address: same

Telephone: 928-774-9125

Email / Website: www.catholiccharitiesaz.org

Hours: 8:00am - 5:00pm

Additional Contact: Jacqueline Ailiff 928-460-1521

Services: Training and licensing families to provide foster care and adoption for children and youth from the child welfare system. State pays a daily rate to defray cost of care for children.

Service Categories: Adoption / Foster Care, Foster Care

Eligibility: twenty-one years of age, married or single, fingerprints/background check. 30 hours pre-service training.

Fees: None

Funding Source: DCS contract

Volunteers: Call for availability

Last Revised: Tuesday, April 02, 2019

CATHOLIC CHARITIES: VETERAN'S SERVICES

- Agency:** Catholic Charities
- Department:** Veteran's Services
- Contact:** Andrew Harvey or Joe Goitia - Navigator
- Mailing Address:** 2101 N. Fourth St., Flagstaff, Arizona 86004
- Physical Address:** Same
- Telephone:** 928-774-9125
- Email / Website:** CatholiccharitiesAz.org; aharvey@cc-az.org; jgoitia@cc-az.org
- Hours:** 8:00am - 5:00pm Monday - Friday
- Additional Contact:** 855-256-9419
- Services:** Through outreach, community collaboration and referrals we empower veterans and their families experiencing a housing crisis to both obtain and maintain housing stability in our communities, offering a "Hand up and Hope:
- Service Categories:** Advocacy, Clothing, Community Information & Referral / Community Resources, Financial Aid, Food, Homeless, Job Services, Rental Assistance, Shelter / Residential Services, Veterans, Volunteers, Eviction prevention, Utility assistance for veterans families at risk of eviction.
- Eligibility:** We serve veterans who are either homeless or at risk of becoming homeless.
One day of active duty service
Any discharge type except "dishonorable"
Some programs have a low income requirement of 50% of the county AMI
- Fees:** None
- Funding Source:** Supportive services for veterans families, (SSVF) grant through the VA, Transition in Place (TIP) Grant Per Diem (GPD). Community Donation
- Volunteers:** Yes, volunteers are an integral part of Catholic charities in all programs. They work with us in the office and in the field
- Last Revised:** Thursday, January 09, 2020

CATHOLIC CHARITIES: COMMUNITY SERVICES SERVING NORTHERN ARIZONA: CATHOLIC CHARITIES SERVING NORTHERN ARIZONA

Agency: Catholic Charities: Community Services Serving Northern Arizona

Department: Catholic Charities Serving Northern Arizona

Contact: Reception - Jan. Watkins

Mailing Address: 2101 N. Fourth St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 774-9125 ext. 53005

Email / Website: www.catholiccharitiesaz.org

Hours: 8:00am - 5:00pm Monday - Friday; Wed. close at 4:00pm

Additional Contact: Office manager; Mary Lawson

Services: Families First: Substance Abuse - referral only (CPS)

Family Partners: In-home services for families involved w/CPS referral only

Service Categories: Abuse: Alcohol Substance, Adoption / Foster Care, Assessment, Clothing, Children & Youth, Community Development, Community Information & Referral / Community Resources, Food, Foster Care, Homeless, Immigration Services, Pregnancy, Shelter / Residential Services, Substance Abuse, Transient Services, Veterans, Volunteers

Eligibility:

Fees: Call for information

Funding Source: Donations, United Way, Roman Catholic Charity & Development Appeal, State of Arizona contracts, fund raising and foundaitons

Volunteers: Yes.

Last Revised: Thursday, January 09, 2020

CCC ADULT EDUCATION: COCONINO COMMUNITY COLLEGE: COCONINO COMMUNITY COLLEGE

Agency: CCC Adult Education: Coconino Community College

Department: Coconino Community College

Contact: Gregory Cross

Mailing Address: 2800 S. Lone Tree Road, Flagstaff, Az. 86005, Flagstaff, Arizona 86005

Physical Address: 3000 N. 4th St. Flagstaff: 475 S. Lake Powell Blvd., Page: 78 Main St., Tuba City

Telephone: (928)- 526-7638

Email / Website: www.coconino.edu/adult-education adulted@coconino.edu

Hours: M-TH 9:00 a.m to 5 pm and some evening hours; check web page for current class schedules

Additional Contact: (928) 526-7639

Services: We offer study programs in GED Preparation, Writing, Reading and Math, Also, ESL classes available. For more information call 526-7638/7639

Service Categories: Education, Literacy (Adult)

Eligibility: Open to all, ages 16 and older.

Fees: Free

Funding Source: Arizona Department of Education through Coconino Community College

Volunteers: Yes

Last Revised: Thursday, January 09, 2020

CHILDHELP: NATIONAL CHILD ABUSE HOTLINE: NATIONAL CHILD ABUSE HOTLINE

Agency: CHILDHELP: National Child Abuse Hotline

Department: National Child Abuse Hotline

Contact: Michelle Fingerman, Director of National Child Abuse Hotline

Mailing Address: 4350 E. Camelback - Building F.250, Phoenix, Arizona 85018

Physical Address: Same

Telephone: Hotline: 1-800-4-A-CHILD (1-800-422-4453)

Email / Website: mfingerman@childhelp.org; www.childhelp.org

Hours: 24/7

Additional Contact:

Services: Serves the United States, its territories, and Canada 24/7. Is staffed by professional crisis counselors who can provide assistance in approximately 170 languages. The confidential hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service and support resources.

Service Categories: Abuse: Physical, Abuse: Sexual, Crisis Hotline, Neglect, Parenting

Eligibility: None

Fees: None

Funding Source: Grants, Individual Gifts, Foundation Donations, Events

Volunteers: Yes, Fundraising & Education

Last Revised: Thursday, January 09, 2020

CHILDREN'S HEALTH CENTER: CHILDREN'S HEALTH CENTER AT FMC

Agency: Children's Health Center

Department: Children's Health Center at FMC

Contact:

Mailing Address: 1200 N. Beaver Street, Flagstaff, Arizona 86001

Physical Address: FMC West Campus

Telephone: (928) 773-2054 (800) 232-1018

Email / Website: www.nahealth.com/childrens-health-center

Hours: 8:00am - 4:30pm Monday - Friday

Additional Contact: Jason Carpenter, Sherry Walka, Delayne Caseman

Services: The Children's Health Center @FMC offers specialty pediatric outpatient services for Northern Arizona children. Developmental pediatrics, Audiology, P.T., O.T., SLT, Feeding therapy and other services also available.

Service Categories: Assessment, Children & Youth, Disabilities, Health Care & Education, Hearing & Speech Services, Medical Services, Nutrition, Volunteers

Eligibility: Birth to young adult with special health care needs referred by primary care or members enrolled in AHCCCS' Childrens Rehabilitative Services. (CRS) program

Fees: Insurance & self pay

Funding Source: Private insurance, self-pay.Medicaid/ AHCCCS

Volunteers: Yes.

Last Revised: Thursday, January 09, 2020

CITY OF FLAGSTAFF, HOUSING SECTION

Agency: City of Flagstaff, Housing Section

Department:

Contact: Adriana Fisher; Housing Specialist

Mailing Address: 2323 N. Walgreens St. Suite 2 Flagstaff, Az. 86004, Flagstaff, Arizona 86004

Physical Address: 3481 N. Fanning Dr.

Telephone: (928) 213-2750

Email / Website: afisher@flagstaffaz.gov; www.flagstaff.az.gov.

Hours: 8-5 M-F

Additional Contact: Justyna Costa, Rick Emry, Sarah Darr, Leah Bloom, Jennifer Mikelson

Services: Affordable housing, Home repair assistance, Home buyer assistance, Community Development Block Grant Programs, Community Land Trust Program, Permanent Affordability Program

Service Categories: Community Development, Community Information & Referral / Community Resources, Homeless, Independent Living, Affordable homes, Housing rehabilitation, Home buyer assistance

Eligibility: Various depending on the service.

Fees: Depends on program

Funding Source: Federal, State & Local

Volunteers: Yes. S

Last Revised: Thursday, January 09, 2020

CIVIC SERVICE INSTITUTE @NAU: FOSTER GRANDPARENT PROGRAM

Agency: Civic service Institute @NAU

Department: Foster Grandparent Program

Contact: Erin Kruse, Project Director Erin.Kruse@nau.edu

Mailing Address: P.O. Box 5063, Flagstaff, Arizona 86011

Physical Address: NAU-SBS-west building 70, room 6

Telephone: (928) 523-3560 (866) 856-3017 (toll free)

Email / Website: www.nau.edu/csi

Hours: 8:00am - 5:00pm

Additional Contact: Jessica Baglione (928) 523-1082 Jessica.baglione@nau.edu

Services: Provide volunteer opportunities for low income persons 55 years and older. Volunteers service 15+hours a week and provide care, guidance and friendship to children and youth with special needs. Foster Grandparents receive a \$2.65 hourly stipend, training, transportation reimbursement, and paid leave time. Volunteers receive supplemental insurance while volunteering.

Service Categories: Child or Adult Daycare, Children & Youth, Community Information & Referral / Community Resources, Education, Foster Care, Juveniles, Literacy (Adult), Nutrition, Parenting, Pregnancy, Senior Citizens Services, Veterans, Volunteers

Eligibility: Volunteers must be 55 or older and limited income.

Service areas include: coconino, Maricopa, Yavapai, Mohave, Yuma, Pima and Pinal counties.

Fees: None See requirements.

Funding Source: corporation for National and Community service; NA; local fund-raising; United Way and foundations sponsored by NAU

Volunteers: Yes

Last Revised: Tuesday, April 02, 2019

CIVIC SERVICE INSTITUTE @NAU: RSVP PROGRAM

Agency: Civic Service Institute @NAU

Department: RSVP Program

Contact: Erin Kruse, Project Director ErinKruse@nau.edu

Mailing Address: P.O. Box 5063, Flagstaff, Arizona 86011-5063

Physical Address: NAU SBS-West Building 70, room 6

Telephone: (928) 523-3560 or toll free (866) 856-3017

Email / Website: www.nau.edu/csi

Hours: 8:00am - 5:00pm M-Fi.

Additional Contact: Michele Lytle (928) 523-5039 Michele.Lytle@nau.edu

Services: RSVP is a national volunteer program that partners with local agencies and schools to promote the services & community impact older adults make everyday. RSVP invites adults 55 & older to use their life experience & skills to answer the call of their neighbors in need. Giving anywhere from 4 to 40 hours per week. RSVP volunteers help solve serious problems in the community.

Service Categories: Adoption / Foster Care, Advocacy, Child or Adult Daycare, Children & Youth, Community Information & Referral / Community Resources, Education, Elderly, Employment, Food, Hearing & Speech Services, Hospice / Respite, Independent Living, Juveniles, Literacy (Adult), Pregnancy, Senior Citizens Services, Support Groups, Transportation, Veterans, Volunteers

Eligibility: Age 55 & older

NAU RSVP Volunteers in: Apache, Coconino, Mohave, Navajo, & Yavapai counties.

Fees: None

Funding Source: Corporation of National and community service, NAU, United Way and local fundraising: sponsored by Northern Arizona University.

Volunteers: Yes

Last Revised: Tuesday, April 02, 2019

CIVIC SERVICES INSTITUTE AT NAU: SENIOR COMPANION PROGRAM

- Agency:** Civic Services Institute at NAU
- Department:** Senior Companion Program
- Contact:** Erin Kruse Project Director; Erin.kruse@nau.edu
- Mailing Address:** P.O. Box 5063, Flagstaff, Arizona 86011
- Physical Address:** NAU SBS-West, Bldg. 70 Room 6
- Telephone:** 928-523-3560 Toll free 866-856-3017
- Email / Website:** www.nau.edu/csi
- Hours:** 8-5 M-F;
- Additional Contact:** Rachel Nixon-Bacon, Office Supervisor 928-523-3560
- Services:** Provide volunteer opportunities for low income persons 55 and older. Volunteers serve 15-40 hours a week and provide companionship and support services to homebound older adults., companions receive 2.65 hours, training, transportation, stipend, vacation, sick leave and insurance while volunteering.
- Service Categories:** Abuse: Alcohol Substance, Advocacy, Blind Services, Child or Adult Daycare, Community Information & Referral / Community Resources, Disabilities, Elderly, Hearing & Speech Services, Hospice / Respite, Independent Living, Nutrition, Senior Citizens Services, Support Groups, Transportation, Veterans, Volunteers
- Eligibility:** Volunteers must be 55 or older, of limited income., no longer in the regular work force and determined by a physical examination to be capable of serving adults with exceptional needs without physical detriment to either themselves or the adult served.
- Fees:** None Requirements: see above
- Funding Source:** Corporation for National and Community Service; NAU; local fundraising, United Way and Foundation sponsored by Northern Arizona University.
- Volunteers:** Yes
- Last Revised:** Tuesday, April 02, 2019

COCONINO COUNTY HEALTH AND HUMAN SERVICES (CCHHS)TEEN: TEEN CLINIC

Agency: Coconino County Health and Human Services (CCHHS)Teen

Department: Teen Clinic

Contact: Sarah Schildecker, Division Manager

Mailing Address: 2625 N. King St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7222 Toll Free (928)-679-7272, se habla espanol

Email / Website: coconino.az.gov Search: Teen clinic; sschildecker@coconino.az.gov; Website: www.coconino.az.gov/235/Teen clinic

Hours: Walk-in: Tues.3-5pm; Wed. 2-4pm

Additional Contact: Call 679-7222 for information

Services: Reproductive and sexual health services for male and female teens. Services include reproductive health education, contraceptives,, pregnancy testing, STD testing & treatment, , emergency contraception, HIV testing. All services are free & CONFIDENTIAL. Parents permission not required

Service Categories: AIDS Education, Referral & Testing, Health Care & Education, Medical Services, Pregnancy

Eligibility: Male and female teens (age 13-17 free) 18-19 \$20.00

Fees: Free.

Funding Source: Coconino county, United Way, Client fees & donations

Volunteers: No

Last Revised: Thursday, January 09, 2020

COCONINO COUNTY HEALTH ANED HUMAN SERVICES: COMMUNICABLE DISEASE/HIV/STD/TB

Agency: Coconino County Health aned Human Services
Department: Communicable Disease/HIV/STD/TB
Contact: Mary Ellen Ormsby RN, Program Manager
Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004
Physical Address: Same
Telephone: (928) 679-7222 or (877) 679-7212
Email / Website: <http://www.coconino.az.gov>
Hours: 8:00am - 5:00pm Monday - Friday
Additional Contact: Marette Gebhardt 928-679-7222 Jonica Inch 928-679-7222
Services: HIV/STD/TB testing, HIV/AIDS/STD/TB, Communicable diseases counseling, referral services and community education. STD and TB treatment.
Service Categories: AIDS Education, Referral & Testing, Health Care & Education, Medical Services, HIV/AIDS/TB/STD testing and education
Eligibility: No requirements.
Fees: Minimal fees for exam, testing and/or treatment. Inability to pay not a barrier for services.
Funding Source: State, County and Federal funds.
Volunteers: Limited
Last Revised: Thursday, January 09, 2020

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD: WIC PROGRAM)

Agency: Coconino County Public Health Services District (CCPHSD)

Department: WIC Program

Contact:

Mailing Address: 2625 North King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7250

Email / Website:

Hours: By Appointment only: Mon-Wed. 8am-5pm; Thurs. walk-ins only 8am-11am & 2pm-4pm; Fri. walkins only 8am-11am.

Additional Contact:

Services: WIC - (Women, Infants, and Children) is a special supplemental nutrition program that provides nutritious foods, health assessment, breast-feeding and nutrition education to at-risk pregnant and post partum women, infants, and children under age 5.

Service Categories: Food, Nutrition

Eligibility: Middle to low income; nutritional risk.

Fees: Services are free, based on eligibility.

Funding Source: Federally funded.

Volunteers: No.

Last Revised: Tuesday, April 02, 2019

**COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT (CCPHSD): COCONINO COUNTY
HEALTHY FAMILIES - FLAGSTAFF**

Agency: Coconino County Public Health Services District (CCPHSD)

Department: Coconino County Healthy Families - Flagstaff

Contact: Laura Giacobbe; Family Assessment Worker

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928)679-7208

Email / Website: ewolters@coconino.az.gov www.healthyfamiliesarizona.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Eve Wolters; Program Manager

Services: Facilitation of positive parent-child interaction through child development and parenting approaches. Utilizes Partners for a Healthy Baby curriculum. Provides parents with access to concrete resources, emotional support, self advocacy and self sufficiency through weekly home visits during pregnancy and until the baby turns five years old.

Service Categories: Advocacy, Assessment, Children & Youth, Community Information & Referral / Community Resources, Parenting, Pregnancy

Eligibility: No income eligibility requirement. Families must live within the target area which includes any community within 50 miles of Flagstaff and Page. Program services beginsprenatally orwith the birth of a baby and enrollment is open until a baby is three months of age.

Fees: No fees. Interviews/assessments are required prior to enrollment.

Funding Source: Department of Child & Safety

Volunteers: No.

Last Revised: Tuesday, April 02, 2019

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT CCPHSD: CLINICAL SERVICES

Agency: Coconino County Public Health Services district CCPHSD

Department: Clinical Services

Contact: General staff

Mailing Address: 2625 North King St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: 928-679-7222

Email / Website: www.coconino.az.gov/health

Hours: 8:00am - 5:00pm Monday - Friday. Some clinics run only specific days/times. Call for clinic schedule

Additional Contact:

Services: clinic services available in areas such as adult & children immunizations, travel immunizations, family planning services, communicable disease & HIV, pregnancy tests, tuberculosis screening & case management, STD testing and education

Service Categories: AIDS Education, Referral & Testing, Health Care & Education, Juveniles

Eligibility: None

Fees: Immunization services are on a sliding scale for both adults & children. (No one will be turned away for inability to pay.) reproductive Health Services are available for teens at no cost. STD testing is available for adults and are offered on a sliding scale. Travel Immunization services are not on a sliding scale.

Funding Source: County funds, State/Federal grants; Some fees.

Volunteers: Limited

Last Revised: Wednesday, December 06, 2017

COCONINO COUNTY PUBLIC HEALTH SERVICES DISTRICT: COCONINO COUNTY HEALTHY FAMILIES: CCPHSD HEALTHY FAMILIES - FLAGSTAFF: CCPHSD HEALTHY FAMILIES - FLAGSTAFF

Agency: Coconino County Public Health Services District: Coconino County Healthy Families:

Department: CCPHSD Healthy Families - Flagstaff

Contact: Eve Wolters, Program Manager

Mailing Address: 2625 N. King Street, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 679-7216

Email / Website: www.healthyfamiliesarizona.org; ewolters@coconino.az.gov

Hours: 8:00 a.m. - 5:00 p.m. Monday - Friday

Additional Contact:

Services: Facilitation of positive parent-child interaction through child development and parenting approaches. Utilizes partners for a healthy baby curriculums. Provides parents with access to concrete resources, emotional support, self advocacy and self sufficiency through weekly home visits during pregnancy and until the baby turns five years old.

Service Categories: Advocacy, Assessment, Children & Youth, Community Information & Referral / Community Resources, Parenting, Pregnancy

Eligibility: No income eligibility requirement. Families must live within the taraget area which includes any community within 50 miles of Flagstaff and Page. Program services begin prenatally or with the birth of a baby and enrollment is open until a baby is three months of age.

Fees: No fees. Interviews/assessments are required prior to enrollment.

Funding Source: Department of Child & Safety

Volunteers: No

Last Revised: Tuesday, April 02, 2019

**COURT APPOINTED SPECIAL ADVOCATE PROGRAM (C.A.S.A.) ARIZONA SUPREME COURT
DEPENDENT CHILDREN'S SERVICES DIVISION: ARIZONA SUPREME COURT DEPENDENT
CHILDREN'S**

Services Division

Agency: Court Appointed Special Advocate Program (C.A.S.A.) Arizona Supreme Court

Department: Arizona Supreme Court Dependent Children's Services Division

Contact: Nicole Snow; Jillian Schuldt

Mailing Address: 1001 E. Sawmill Rd., Flagstaff, Arizona 86001

Physical Address: Same (located in the Coconino County Juvenile Court bldg.)

Telephone: (928) 226-5420

Email / Website: nsnow@courts.az.gov; jschuldt@courts.az.gov; www.azcourts.gov/CASA

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Volunteer advocates for children who are Wards of the court and who have been abused and/or neglected.

Service Categories: Abuse: Physical, Abuse: Sexual, Adoption / Foster Care, Advocacy, Clothing, Children & Youth, Foster Care, Juveniles, Neglect, Parenting, Probation, Volunteers

Eligibility: Children must be a Ward of the Court or in delinquency

Fees: None.

Funding Source: County, State.

Volunteers: Yes.

Last Revised: Thursday, January 09, 2020

DNA PEOPLE'S LEGAL SERVICES, INC.: DNA PEOPLE'S LEGAL SERVICES, INC.

Agency: DNA People's Legal Services, Inc.

Department: DNA People's Legal Services, Inc.

Contact: Sylvia Struss, Managing Attorney

Mailing Address: 2323 E. Greenlaw Lane, Ste. 1, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: 928-774-0653; Fax: 928-774-9452

Email / Website: <http://www.dnalegalservices.org>

Hours: Office/Emergency: M-F 8-5; new cases: T 8-11; Evictionclinic: Every 2nd & 4th Wed.
12:15-12:45 @ the Law Library

Additional Contact:

Services: Providing free legal advice, brief legal service or full legal representation in court or at administrative hearings to people at or below 125% below the Federal Poverty Guidelines. We also provide civil legal services to domestic violence victims regardless of income.

Service Categories: Advocacy, Domestic Violence, Legal Services, Civil Issues

Eligibility: Must be 125% below the Federal Poverty Guidelines. Also do conflict checks.

Fees: No fees

Funding Source: Federal Government

Volunteers: yes

Last Revised: Thursday, January 09, 2020

EAST FLAGSTAFF COMMUNITY LIBRARY

Agency: East Flagstaff Community Library

Department:

Contact: Jared Tolman, Library Director

Mailing Address: 3000 N. 4th Street, Suite 5, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 213-2348

Email / Website: www.flagstaffpubliclibrary.org

Hours: 9:00AM-9:00PM Monday-Thursday; 9:00AM-6:00PM Friday; 9:00AM-1:00PM Saturday; 1:00PM-5:00PM Sunday

Additional Contact: Emily Eldridge, Administrative Assistant 928-213-2351

Services: Public Library

Service Categories: Literacy, Information & discovery of Ideas, Institution for Lifelong Learning, Jobs Computer available to search for jobs and update resume

Eligibility: Resident of Coconino County. Applicant for borrower's card or temporary resident may telephone for information .

Fees: None

Funding Source: City and county tax funds; federal and state grants.

Volunteers: Yes

Last Revised: Thursday, January 09, 2020

FAMILY RESOURCE CENTER:FLAGSTAFF UNIFIED SCHOOL DISTRICT: FLAGSTAFF UNIFIED SCHOOL DISTRICT

Agency: Family Resource Center:Flagstaff Unified School District

Department: Flagstaff Unified School District

Contact: Kira Blair, Family Resource coordinator Kblair@fusd1.org

Mailing Address: 4000 N Cummings St., Flagstaff, Arizona 86004

Physical Address: 4000 N. Cummings St.

Telephone: 928-774-1103 FAX (928) 774-1242

Email / Website: www.fusdl.org/frc

Hours: August - May; Mon - Thur. 8:30 - 5:30pm

Additional Contact: Kira Blair Homeless Education Liason K-5 (928) 606-1515; Stephanie Sivak, Homeless Education Liason (928) 606-3692 Grades 8th - 12th.

Services: Computer and Internet Access; School Information; Community Resources & Referrals; Tutoring Grades K-12 for FUSD Students, Children's Book & Video Library available for checkout; Games, EELClasses

Service Categories: AIDS Education, Referral & Testing, Clothing, Community Information & Referral / Community Resources, Education

Eligibility: We help all families in Flagstaff with students enrolled in FUSD.

Fees: No FEE/ All services are FREE
We offer CPR/First Aid Classes for a fee of \$30.00

Funding Source: State and Federal Grants

Volunteers: No

Last Revised: Thursday, January 09, 2020

FLAGSTAFF CITY - COCONINO COUNTY PUBLIC LIBRARY

Agency: Flagstaff City - Coconino County Public Library

Department:

Contact: Jared Tolman, Library Director

Mailing Address: 300 West Aspen Avenue, 86001, Flagstaff, Arizona 86001

Physical Address:

Telephone: (928) 213-2330: (East Flagstaff) (928) 213-2348

Email / Website: www.flagstaffpubliclibrary.org

Hours: Main: M-TH 10-9; Fri. 10-7; Sat 10-6; Sunday 10-2

Additional Contact: Emily Eldridge, Administrative Assistant 928-213-2351

Services: Public Library.

*NOTE: East Flagstaff Library hours: M-TH 9-9; F 9-6; Sat 9-1; Sun 1-5

Service Categories: Children & Youth, Community Development, Community Information & Referral / Community Resources, Computer Training, Education, Juveniles, Literacy (Adult), Volunteers, Community Resources

Eligibility: Resident of Coconino County. Applicant for borrower's card or temporary resident may telephone for information 213-2333)

Fees: None.

Funding Source: City and county tax funds; federal and state grants.

Volunteers: Yes.

Last Revised: Thursday, January 09, 2020

FLAGSTAFF FAMILY FOOD CENTER: FOOD BANK AND KITCHEN

Agency: Flagstaff Family Food Center: Food Bank and Kitchen

Department:

Contact: Monica Foos

Mailing Address: P.O. Box P, Flagstaff, AZ 86002, Flagstaff, Arizona 86004

Physical Address: 1903 N. 2nd Street warehouse & Office 3805 E. Huntington Dr. Flagstaff, Az 86004

Telephone: (928) 526-2211 FAX (928) 774-7469

Email / Website: admin@hotfood.org; www.hotfood.org

Hours: Center: 10:00 - 5:30; Dinner served 7 days/week 4-5:30 including all holidays

Additional Contact:

Services: Food Box Distribution
3805 E. Huntington Dr.
Tues - Sat. 9:00am - 1:00pm

Daily Hot Meal and Children's Literacy Program
1903 N. 2nd St
Daily 4:00pm-5:30pm

Kitchen Door Sack Lunch: 2nd st location 10:00am - 2:00pm

Service Categories: Children & Youth, Community Information & Referral / Community Resources, Education, Elderly, Emergency Services, Food, Nutrition, Volunteers, Emergency Food Boxes, Hunger Relief Programs, Children's Literacy Programs

Eligibility: Open to all. Must be sober.

Fees: None.

NOTE: warehouse & office located at 3805 E. Huntington Drive, Flagstaff, AZ 86004

Funding Source: Community Partners: United Way, Arizona Community Foundation of Flagstaff, Forest Highlands Foundation, City of Flagstaff, Northern Trust & Private Donations from individuals, businesses, churches, corporations, grants, special events

Volunteers: Yes. Email Hannah Dunn Hannah@hotfood.org

Last Revised: Thursday, January 09, 2020

FLAGSTAFF MEDICAL CENTER: CENTER FOR CARE MANAGEMENT

Agency: Flagstaff Medical Center

Department: Center for Care Management

Contact: Office Coordinator

Mailing Address: Physicians & Surgeons Bldg.; 77 .W. Forest Ave, Ste.202, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (928) 773-2249

Email / Website: www.northernarizonahealthcare.com

Hours: 8:00am - 4:30pm , Monday through Friday

Additional Contact:

Services: Care Management, Disabetes Education, NAH Resource Center.

Service Categories: Community Information & Referral / Community Resources, Health Care & Education

Eligibility: Referral from physician.

Fees: Medicare, AHCCS, BCBS, Commercial Insurane (most major health plans) private pay.

Funding Source: Flagstaff Medical Center.

Volunteers: No

Last Revised: Sunday, January 12, 2020

FLAGSTAFF MEDICAL CENTER: DIABETES EDUCATION: DIABETES EDUCATION

Agency: Flagstaff Medical Center: Diabetes Education

Department: Diabetes Education

Contact: Jayne Davidson RN.CDE

Mailing Address: Physicians & Surgeons Bldg., 77 W. Forest Ave., Suite 202 Flagstaff AZ 86001,
Flagstaff, Arizona 86001

Physical Address: 77 W. Forest Ave., Suite 202

Telephone: (928) 773-2249

Email / Website: Northernarizonahealthcare.com

Hours: 8:00 a. - 4:30 pm, Monday through Friday

Additional Contact: Pam-ING-Debata, Jane Davidson

Services: Diabetes Education & Management for Types 1 & 2, pre-diabetes, gestational diabetes, diabetes complicating pregnancy. Group classes and Diabetes prevention class. Educate patients about medication regimen changes or insulin regimen start or changes, blood glucose testing. Contracted w/major insulin pump companies. American Diabetes Assoc., accredited programs. Pediatric endocrinologist monthly clinics.

Service Categories: Education, Health Care & Education

Eligibility: Referral from physician

Fees: Medicare, AHCCCS, BCBS, Commercial Insurance (most major health plans), private pay.

Funding Source: Flagstaff Medical Center

Volunteers: No

Last Revised: Sunday, January 12, 2020

FLAGSTAFF MEDICAL CENTER: SPECIALTY CLINIC: INFECTIOUS DISEASE CLINIC

Agency: Flagstaff Medical Center: Specialty Clinic

Department: Infectious Disease clinic

Contact: Office Coordinator

Mailing Address: 1215 N, Beaver St Suite 201, Flagstaff, Arizona 86001

Physical Address:

Telephone: (928) 773-2200

Email / Website: www.Northernarizonahealthcare.com

Hours: 8:00am - 4:30pm

Additional Contact: Dr. Joel Terriquez, MD; Emilie Bowers, NP

Services: Evaluation, care management, education and treatment of HIV/AIDS, infectious disease consultation and treatment; HIV/AIDS.

Service Categories: Health Care & Education, Infectious Disease, HIV/AIDS Management

Eligibility: Referral from a physician

Fees: Medicare, AHCCS, BCBS; commercial insurance, I.H.S. with appropriate referral, private pay, Ryan White program.

Funding Source: Flagstaff Medical Center

Volunteers: No

Last Revised: Sunday, January 12, 2020

FLAGSTAFF POLICE DEPARTMENT: FAMILY CRIMES UNIT

Agency: Flagstaff Police Department

Department: Family Crimes Unit

Contact: Detectives Ryan Turley- 679-4134

Mailing Address: 911 Sawmill, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 774-1414

Email / Website:

Hours: 24 hours a day

Additional Contact:

Services: Referral of services/Investigations

Service Categories: Abuse: Physical, Abuse: Sexual, Domestic Violence, Emergency Services

Eligibility: Anyone within city limits.

Fees: None.

Funding Source: Federal, City and grants.

Volunteers: No.

Last Revised: Tuesday, January 02, 2018

FLAGSTAFF SHELTER SERVICES

Agency: Flagstaff Shelter Services

Department:

Contact: Ross Altenbaugh, Executive Director

Mailing Address: P.O. Box 1808 - Flagstaff, Arizona 86002, Flagstaff, Arizona 86004

Physical Address: 4185 E. Huntington Drive

Telephone: (928) 225-2533; (928) 526-0581

Email / Website: www.flagshelter.org

Hours: Overnight shelter; arrive between 4:30 & 5:00pm (hours 5pm-6:30a.m.)

Additional Contact: Chuck Arabas, Operations Manager

Services: *Emergency overnight shelter for adult men and women
*Day Resource Center for men & women providing showers, laundry, computer internet access, telephone (local & long distance); No fee health clinic for the homeless addressing physical and mental ailments; Housing Program for homeless men & women focused on housing that provides overflow shelter in winter.

Service Categories: Emergency Services, Food, Homeless, Shelter / Residential Services, Veterans, Volunteers, Housing Services

Eligibility: Homeless, 18 years or older.

**Day Center hours: 6:30am - Noon

**Health Clinic hours: 8:00am-Noon -- Tuesday and Thursday

Fees: No fees

Funding Source: Government, Foundations, United Way, individual Donors and Businesses.

Volunteers: Yes

Last Revised: Tuesday, January 02, 2018

FLAGSTAFF SUNRISE LIONS CLUB

Agency: Flagstaff Sunrise Lions Club

Department:

Contact: Pete Visockis

Mailing Address: P.O. Box 30842, Flagstaff, Arizona 86003

Physical Address:

Telephone:

Email / Website: flagstaffsunriselionsclub@gmail.com; gillian@bleekersboxes.com

Hours:

Additional Contact: Gillian Bleeker, Club Servicechair; Patt Carr, Eyeglass Coordinator

Services: Provide vision exams and basic eyeglasses as needed

Service Categories: Blind Services, Volunteers, Hearing services, Medical services for vision &/or hearing

Eligibility: Complete and submit application to Flagstaff Sunrise Lions to determine eligibility

Fees: At vision appointment a \$20.00 copay is requested

Funding Source: Fundraiser at events throughout the year.

Volunteers: Yes at Auctions, Derby, any event where food is served as a fundraiser

Last Revised: Sunday, January 12, 2020

FOUR COUNTY CONFERENCE ON DEVELOPMENTAL DISABILITIES:: (4CCDD)

Agency: Four County Conference on Developmental Disabilities:

Department: (4CCDD)

Contact: Sue Marsh, Director

Mailing Address: P.O. Box 3262 - Prescott, Arizona 86302, Prescott, Arizona 86302

Physical Address: 325 N Arizona Street

Telephone: (928) 778-3391 or (800) 559-3391 FAX (928) 778-0298

Email / Website: 4CCDD@commspeed.net

Hours: 8:00am - 4:00pm Monday - Wednesday -Thursday

Additional Contact: Bob Wilson

Services: Statewide Service. Provide services to all individuals with disabilities & their families; provider agencies, schools & businesses; disability advocates & activists. Referral to community resources, services & supports; information packets, publications & handouts on disabilities, resources, services & rights. Advocate or individuals at both state & federal levels.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Blind Services, Community Development, Community Information & Referral / Community Resources, Disabilities, Domestic Violence, Education, Food, Hearing & Speech Services, Homeless, Independent Living, Job Services, Legal Services, Mental Health, Parenting, Probation, Senior Citizens Services, Substance Abuse, Referrals for blind services, hearing & speech, Homeless, Mental Health and Probation, Domestic violence and parenting education, Assist with paper work for Legal services and Senior citizen services

Eligibility: Anyone with a disability.

Fees: Depending on service; scale
Requirements: None

Funding Source: Donations, Small Grants

Volunteers: Yes.

Last Revised: Sunday, January 12, 2020

GOLDEN RULE CHARITIES THE PANTRY

Agency: Golden Rule Charities THE PANTRY

Department:

Contact: Bill Packard

Mailing Address: 2529 E. 7th Avenue, Flagstaff, Arizona 86004

Physical Address: same

Telephone: 928-440-5375

Email / Website: GRCTHEPANTRY@gmail.com

Hours: 3PM to 7PM Wednesday through Sunday

Additional Contact:

Services: Weekly shopping up to 15 pounds of meat and produce

Service Categories: Food

Eligibility: You need food.

Fees: None; one membership per household

Funding Source:

Volunteers: Yes. 100% volunteer--everything we do.

Last Revised: Sunday, January 12, 2020

GRAND CANYON YOUTH

Agency: Grand Canyon Youth

Department:

Contact: Emma Wharton, Executive Director

Mailing Address: 2131 N. First Street, Flagstaff, Arizona 86004

Physical Address: 2131 N. First Street

Telephone: (928) 773-7921

Email / Website: info@gcyouth.org www.gcyouth.org

Hours: M-F 9 to 4 or by appointment

Additional Contact: Chantal Mosman, Assistant Director

Services: Environmental education and outdoor activities for youth, 10-19 yrs., on rivers and in canyons of the southwest, as well as community service opportunities. School groups, other groups and individuals are welcome. River programs run March through September.

Service Categories: Children & Youth, Education, Volunteers

Eligibility: All youth 10-19 yrs.

Fees: Scholarships are available for youth in need.

Funding Source: Private donations, grants, participation fees.

Volunteers: Yes. For fund-raising, GCY Board, and trip coordinators.

Last Revised: Sunday, January 12, 2020

GUIDANCE CENTER, INC., THE: ADMINISTRATIVE & INPATIENT SERVICES & OUTPATIENT SERVICES

Agency: Guidance Center, Inc., The

Department: Administrative & Inpatient Services & Outpatient Services

Contact: Ask for Information and Referral Department

Mailing Address: 2187 N. Vickey St. (Inpatient)2695 E. Industrial Dr. (outpatient);, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 527-1899 (inpatient and outpatient)

Email / Website: www.tgcaz.org

Hours: 24 hour crisis service: Outpatient: M-Fri 8:00am-5:00pm

Additional Contact:

Services: Full range of behavioral health services including general mental health counseling, substance abuse treatment (residential & outpatient), psychiatric care (inpatient & outpatient), medication management and 24 hour crisis. Services are provided to adults, adolescents, children, & their families.

Service Categories: Abuse: Alcohol Substance, Assessment, Children & Youth, Counseling, Crisis Hotline, Health Care & Education, Mental Health, Substance Abuse

Eligibility: None

Fees: The client is responsible to pay for services. TGC applies on client's behalf for financial assistance to state agencies and may assist with the filing of insurance claims. Sliding fee scale available.

Funding Source: Medicaid (AHCCCS), Health Insurance, Charitable donations, United way and client fees.

Volunteers: Yes, limited.

Last Revised: Sunday, January 12, 2020

HABITAT FOR HUMANITY OF NORTHERN ARIZONA

Agency: Habitat for Humanity of Northern Arizona

Department:

Contact: Eric Wolverton

Mailing Address: P. O. Box 3783 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2015 N. Fourth Street

Telephone: (928) 779-1314

Email / Website: habitatflagstaff.org; eric@h4hnaz.org

Hours: 10 AM - 6 PM Tuesday thru Saturday

Additional Contact: Amber Hawkes: Assistant Director

Services: We help low income, working families build and finance their own homes. Habitat is not an emergency service agency.

Service Categories: Community Development, Community Information & Referral / Community Resources, Low income home ownership

Eligibility: 60-80% AMI, housing need, willing to contribute 200 total hours of sweat equity. Low debt. Good credit and job history. Must apply through Habitat.

Fees: No fees to apply. 1% down payment to purchase house.

Funding Source: All construction funds donated by business, civic and church groups and individual donations. We use government and private grants for land and infrastructure.

Volunteers: Yes. Construction & committees, fund-raising, PR, family selection, family partnership, site selection, volunteer mgmt. construction comm., Re-Store.

Last Revised: Sunday, January 12, 2020

HAVEN HEALTH: SOCIAL SERVICES

Agency: Haven Health

Department: Social Services

Contact: Alesha Jimmie: Social Service Manager

Mailing Address: 800 W. University Avenue, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (928) 779-6931

Email / Website:

Hours: 8:00am-5:00pm M - F(Office); 24 hours/7day (Nursing Home)

Additional Contact: Lindsey Wenger RN - Director of Nursing; Admissions: Molly Greenwood

Services: Long term care facility; Respite care; Alzheimer's patients accepted; Services for veterans; Community/Resource Center for information on aging; Hospice care; Rehabilitation; Physical & Occupational therapy, Speech therapy in-house; wound care; Pain management; Hospice care; Diabetes control.

Service Categories: Advocacy, Community Information & Referral / Community Resources, Elderly, Hospice / Respite, Medical Services, Volunteers, Skilled Nursing, Long term care

Eligibility: Physicians orders required.

Fees: Fees according to level of use.

Funding Source: Private; ALTCS; Medicare; County; Veterans Administration; Hospice;

Volunteers: Yes

Last Revised: Sunday, January 12, 2020

HEALTH 7 HUMAN SERVICES: SOCIAL SERVICES DIVISION

- Agency:** Health 7 Human Services
- Department:** social services Division
- Contact:** Michele Axlund, Director
- Mailing Address:** 2625 N. King Street, Flagstaff, Arizona 86004
- Physical Address:** Same
- Telephone:** (928) 679-7425
- Email / Website:** www.coconino.az.gov/2122224Health-and-Human-Services
- Hours:** 8:00am - 5:00pm Monday - Friday
- Additional Contact:** Norma Gallegos, Asst. Director
- Services:**
We provide assistance with rent, utilities, limited repair & replacement of household appliances. All caseworkers provide financial Empowerment workshops, One-on-One Financial Coaching, referrals to local resources and case management to all interested consumers; Senior Services; bus passes; Keys 2 Prosperity; Basic business Empowerment; Individual development Accounts;
- Service Categories:** Assessment, Community Information & Referral / Community Resources, Dental Health Care, Disabilities, Elderly, Emergency Services, Financial Counseling, Independent Living, Rental Assistance, Senior Citizens Services, Transportation, Veterans
- Eligibility:** Varies by program, please call for details. In general, eligibility for all programs is based on low income guidelines.
- Fees:** None. Requirements for various services may apply.
- Funding Source:** Federal, State, County, City of Flagstaff, Foundations, United Way, Private Donations
- Volunteers:** Yes.
- Last Revised:** Sunday, January 12, 2020

HIGHLANDS FIRE DISTRICT

Agency: Highlands Fire District

Department:

Contact: Brandon Blue

Mailing Address: 3350 Old Munds Highway, Flagstaff, Arizona 86005

Physical Address: Same

Telephone: 928-525-1717

Email / Website: bblue@Highlandfire.org; www.highlandfire.org

Hours:

Additional Contact: Eric True

Services: Emergency Services

Service Categories: Community Information & Referral / Community Resources, Emergency Services

Eligibility:

Fees: None

Funding Source: District taxes

Volunteers:

Last Revised: Sunday, January 12, 2020

HOPE COTTAGE

Agency: Hope Cottage

Department:

Contact: Sharon Rose Wilcox

Mailing Address: P.O.Box 426 - Flagstaff, Arizona 86002, Flagstaff, Arizona 86004

Physical Address: 2211 E. Johnson Ave.

Telephone: (928) 774-9270

Email / Website: sharonrose@srm-hc.org www.srm-hc.org

Hours: Daily 9:00 am - 9pm; new client check in time 4-6 daily

Additional Contact:

Services: Shelter, clothing, meals , for women and children. Age limit for boys is 12 years.

Service Categories: Clothing, Children & Youth, Domestic Violence, Food, Homeless, Shelter / Residential Services, Volunteers

Eligibility:

Fees:

Funding Source: Donations.

Volunteers: Yes - help w/evening & morning shifts, 9:30-9pm daily. Cooking for evening 3-6pm daily. Mentors for women in year long program. Child Care 6:45pm - 8:15pm.

Last Revised: Sunday, January 12, 2020

HOPE PREGNANCY RESOURCE CENTER

Agency: Hope Pregnancy Resource Center

Department:

Contact: christy DeSocio Director

Mailing Address: P.O. Box 31317 - Flagstaff, Arizona, Flagstaff, Arizona 86003-1317

Physical Address: 224 S. Kendrick

Telephone: (928) 774-8302

Email / Website: www.hopeprc.net; hopeprcflag@gmail.com

Hours: Walk-in hours T,W & Th 10a.m to 4p.m.

Additional Contact: Sabra Zedick

Services: Help women & girls w/ problems relating to unexpected pregnancies. Services include free pregnancy tests, crisis pregnancy & post-abortion counseling, newborn layette/ maternity clothes at no charge, referrals. Abstinence information, natural family planning instructions, Ultrasound, "Earn While You Learn" parenting program. Diapers & formula when available. Limited ST1 testing.

Service Categories: Counseling, Crisis Hotline, Parenting, Pregnancy, Support Groups, Volunteers

Eligibility: Need.

Fees: None.

Funding Source: Donations and fund-raising events.

Volunteers: Yes.

Last Revised: Sunday, January 12, 2020

HOUSING SOLUTIONS OF NORTHERN ARIZONA

Agency: Housing Solutions of Northern Arizona

Department:

Contact: Devonna McLaughlin, Executive Director

Mailing Address: P.O. Box 30134, flagstaff, Az. 86003, Flagstaff, Arizona 86003-0134

Physical Address: 2304 N. 3rd St.

Telephone: (928) 214-7456 **FAX:** (928) 774-6937

Email / Website: www.housingnaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: info@housingnaz.org

Services: Construction of, purchase and/or rehabilitation of affordable homes for sale/rent. First time homebuyer education and counseling. Down payment assistance for 1st time homebuyers earning 125% or less of area median income. Foreclosure prevention. Financial credit counseling, pre-purchase counseling, affordable and low income rental.

Service Categories: Financial Counseling, First time home buyer/ foreclosure, Low income rental units

Eligibility: Must be 1st time homebuyer, must qualify for mortgage loan, must meet our income guidelines, must be Flagstaff resident or work in Flagstaff for past 12 months.

Fees: Fee depends on the program.

Funding Source: Federal, State, City of Flagstaff, proceeds of earlier programs, foundations, United Way.

Volunteers: Occasionally.

Last Revised: Sunday, January 12, 2020

HOZHONI FOUNDATION, INC.

Agency: Hozhoni Foundation, Inc.

Department:

Contact: Monica Attridge, Chief Executive Officer

Mailing Address: 2133 N. Walgreen St., Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 526-7944 Fax: (928) 526-5909

Email / Website: www.hozhoni.com; info@hozhoni.com

Hours: 8:00am - 4:00pm Monday - Friday

Additional Contact:

Services: Provides individualized residential, vocational & educational services primarily for people w/ developmental disabilities. The goal is to enhance quality of life, self sufficiency, dignity and self respect in the individuals we serve. Within the community, we provide opportunities for education & interaction to heighten awareness and understanding of people with disabilities.

Service Categories: Advocacy, Disabilities, Employment, Job Services

Eligibility: Any individual 18 years or older with an intellectual disability.

Fees: Based on our various contract sources. For specific information please call.

Funding Source: DES/DDD; Title XX; Title XIX; Navajo Nation; DES/RSA; Private pay.

Volunteers: Yes.

Last Revised: Tuesday, April 02, 2019

LANDMARK MANAGEMENT GROUP: PARKVIEW APARTMENTS

Agency: Landmark Management Group

Department: Parkview Apartments

Contact: Carol Hawn, Site Manager

Mailing Address: 1159 Bales Ave., Winslow, Arizona 86047

Physical Address: same as above

Telephone: (928) 289-8598

Email / Website:

Hours: 7:00am - 9:00am Monday-Friday; 5:00pm - 7:00pm Monday - Friday

Additional Contact: Carrie Hawkins

Services: Low income, affordable housing

Service Categories:

Eligibility: See Site Manager

Fees: \$10.00 applicationfee per adult

Funding Source: USD RA

Volunteers:

Last Revised: Sunday, January 12, 2020

LITERACY VOLUNTEERS OF COCONINO COUNTY: THE LITERACY CENTER: ADULT EDUCATION

Agency: Literacy Volunteers of Coconino County

Department: The Literacy Center: Adult Education

Contact: Dianna Sanchez, Executive Director

Mailing Address: 2500 N. Rose St. St. 102, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 556-0313

Email / Website: director@thinkliteracy.org; www.thinkliteracy.org

Hours: T-Th 11:00am - 7:00pm - Friday to Monday by appointment

Additional Contact:

Services: Confidential intensive reading, literacy & language services for adults & teens. Drop in tutoring, one to one instruction available. On and off site classes available such as basic reading & writing, Pre-GED, computer literacy, citizenship, conversation and family literacy. Classes also offered at Coconino County Jail.

Service Categories: Community Information & Referral / Community Resources, Computer Training, Education, Employment, Financial Counseling, Immigration Services, Job Services, Literacy (Adult), Volunteers

Eligibility:

Fees: \$25.00 annual fee for all registered learners who wish to join the program. Learner waivers available to those who cannot afford the annual fee. Volunteers must attend training. \$40.00 training fee requested. Volunteer scholarships/waivers available.

Funding Source: United Way of Northern Arizona, The Raymond Educational Foundation, Arizona Community Foundation of Flagstaff, ForestHighlands Foundation, Employee's Community Fund of Boeing-Mesa, Annual Mountain Spelling Bee, The Seattle foundation.

Volunteers: Yes. Instructional (tutoring, teaching) and non-instructional (assessment, special events, office assistance, etc.) Volunteer opportunities available.

Last Revised: Sunday, January 12, 2020

NATIONAL ALLIANCE FOR THE MENTALLY ILL-FLAGSTAFF: NAMI FLAGSTAFF

Agency: National Alliance for the Mentally Ill-Flagstaff

Department: NAMI Flagstaff

Contact: Steven Nickolaisen 928-214-2218

Mailing Address: P.O. Box 30673, Flagstaff, Arizona 86003

Physical Address:

Telephone: NAMI Arizona 800-626-5022

Email / Website: admin@nami-flagstaff.org; www.namiflagsstaff.org; flagnami@gmail.com

Hours: leave a message

Additional Contact:

Services: NAMI-Flagstaff provides support and education for those affected by mental illnesses. We have support groups for persons with mental illness, as well as for family & loved ones. We offer free support groups & education classes run by trained facilitators & mentors. Community presentations by people who successfully live with mental illness. NAMI-Flagstaff strives to increase awareness & decrease the stigma associated with mental health disorders.

Service Categories: Mental Health, Support Groups

Eligibility: Open to anyone interested in mental illness.

Fees: Membership (optional). All NAMI activities and support groups are free and open to the public.

Funding Source: Donations, membership fees, fundraising and grants.

Volunteers: Yes, for fundraising, promotional activities, public relations, educational programs, distribution of literature and other miscellaneous activities.

Last Revised: Sunday, January 12, 2020

NATIVE AMERICANS FOR COMMUNITY ACTION, INC. (N.A.C.A)

Agency: Native Americans For Community Action, Inc. (N.A.C.A)

Department:

Contact:

Mailing Address: 2717 N. Steves Boulevard, Suite 11-Main Office, Flagstaff, Arizona 86004

Physical Address: 1500 E. Cedar Ave. #26- Family Health Center

Telephone: (928) 526-2968 FAX (928) 526-0708 (Main Office); 928-773-1245 Family Health Center

Email / Website: info@nacainc.org www.nacainc.org ; fhwc@nacainc.org

Hours: M - F 8:00am - 5:00p.m. (closed 12:00pm-1:00p.m. for lunch)

Additional Contact:

Services: Economic Development Vending Program, Youth Pathways Program, ReachURLife Program, suicide Prevention training, ASSIST:2 days training, Safe Talk: 4 hr training. Youth Coalitions (NACA Main Office) Circles of Care. Available Bus tickets (need proof of appointment & a valid picture ID). Request Certificate of Indian blood Administration - call agency for details Employment & career services.

Service Categories: Abuse: Alcohol Substance, Abuse: Physical, Clothing, Community Information & Referral / Community Resources, Counseling, Employment, Medical Services, Mental Health, Nutrition, Substance Abuse, Volunteers

Eligibility: Open to all

Fees: Free to Natives w/ CIB
Request CIB's

Funding Source: Federal, State, City, private funding.

Volunteers: Yes

Last Revised: Sunday, January 12, 2020

NATIVE AMERICANS FOR COMMUNITY ACTION, INC. (N.A.C.A.): FAMILY HEALTH CENTER, BEHAVIORAL HEALTH SERVICES, SUBSTANCE ABUSE, HEALTH PREVENTION PROGRAM, WELLNESS

Center

Agency: Native Americans For Community Action, Inc. (N.A.C.A.)

Department: Family Health Center, Behavioral Health Services, Substance Abuse, Health Prevention Program, Wellness Center

Contact: Fawn Toya NACA Receptionist

Mailing Address: 1500 E. Cedar #26,, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 773-1245 Fax: (928) 773-9429

Email / Website: www.nacainc.org

Hours: Mon - Fri. 8:00 am - 5:00 pm (closed for lunch 12:00 - 1:00 pm) Fri. 8:00 - 5:00pm

Additional Contact:

Services: substance Abuse Prevention Services; screening, 16 hrs. DUI education, 20 hrs. substance Abuse Counseling, Aftercare, Talking Circles, Wellness Center, Family Health Primary Care Clinic, Behavioral Health, Mental Health Counseling for individuals, adolescents and family. Diabetes, Tobacco Prevention Services, Youth Coalitions.
Call agency for details

Service Categories: Abuse: Alcohol Substance, Clothing, Community Information & Referral / Community Resources, Counseling, Emergency Services, Employment, Job Services, Medical Services, Nutrition, Substance Abuse

Eligibility: Some programs are Native American specific

Fees: Call for rates

Funding Source: Federal, State, City and private funding.

Volunteers:

Last Revised: Tuesday, April 02, 2019

NORTH COUNTRY HEALTHCARE: NORTHERN ARIZONA CENTER AND SERVICES AFTER SEXUAL ASSAULT/NACASA

Agency: North Country HealthCare

Department: Northern Arizona Center and Services after Sexual Assault/NACASA

Contact: Brooke fulton

Mailing Address: P.O.Box 3630 - Flagstaff, Arizona 86003, Flagstaff, Arizona 86004

Physical Address: 2920 N. 4th Street

Telephone: (928) 522-9460; Prg. Manager (928) 527-1900; 24 hr. dispatch

Email / Website: Northcountryhealthcare.org Sexual assault support services; Bfulton@NCHCAz.org

Hours: Services available 12/7

Additional Contact: (928) 527-1900 crisis line for non reporting victims

Services: Medical forensic examinations for victims of sexual assault & domestic violence strangulation performed by trained medical/forensic examiners in a victim friendly trauma informed setting. Bi-monthly support group.

Service Categories: Abuse: Physical, Abuse: Sexual, Crisis Hotline, Domestic Violence, Emergency Services, Medical Services, Forensic Exams

Eligibility: Male and female victims of sexual assault ages 13 and older.

Fees: No fees are associated with medical forensic examinations for victims.

Funding Source: Community partners, grants

Volunteers: Yes

Last Revised: Tuesday, April 02, 2019

NORTHERN ARIZONA COUNCIL OF GOVERNMENTS (NACOG): AREA AGENCY ON AGING

Agency: Northern Arizona Council of Governments (NACOG)

Department: Area Agency on Aging

Contact: Mary Beals Luedtka, Director

Mailing Address: 323 N. San Francisco St. Suite 200, Flagstaff, Arizona 86001

Physical Address: Same as above

Telephone: Toll Free (877) 521-3500 or Flagstaff (928) 213-5215

Email / Website: CI@nacog.org; nacog.org/aging

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Information and Referral 877-521-3500

Services: To plan and provide services to the elderly in four counties: Apache, Navajo, Coconino and Yavapai. Advocate for senior population. Services available: transportation, congregate meals, home delivered meals, attendant care, case management, legal advocacy, ombudsman, adult day care, respite care, benefits counseling and Family Caregiver support, advocacy, health & wellness, I & R

Service Categories: Advocacy, Community Information & Referral / Community Resources, Elderly, Legal Services, Nutrition, Senior Citizens Services, Transportation, Volunteers, in Home attendant care (Respite Care), Medicare benefits counseling

Eligibility: 60 years and over or a caregiver of someone 60 years or older, persons with disabilities.

Fees: Donations encouraged and are vital for continuation of the programs. Cost share base on income for Respite, Attendant Care and Adult Day Care.

Funding Source: Older Americans Act and SSBG funds. Funding is allocated on a regional basis from Arizona DES, Aging and Adult Administration to Area Agencies on Aging.

Volunteers: Yes.

Last Revised: Tuesday, April 02, 2019

NORTHERN ARIZONA COUNCIL OF GOVERNMENTS (NACOG): HEAD START

Agency: Northern Arizona Council of Governments (NACOG)

Department: Head Start

Contact: Sonya Montoya, Family Services Manager

Mailing Address: 121 East Aspen Avenue, Flagstaff, Arizona 86001

Physical Address: Same as above

Telephone: (928) 774-9504, ext. 1105

Email / Website: www.nacog.org E mail: sonya@nacog.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Serving children & families prenatal & birth to 5 years of age. Offering 1/2 day & full day center Preschool programs & a comprehensive home-base program for families who may need in-home services. All children & families receive support in the following areas: Education, family literacy, nutrition, health, disabilities & family services. We provide services in all of Coconino County & programs in Williams, Grand Canyon, Ash Fork, Page, Fedonia and Flagstaff. Always hiring for substitute staff if interested in a career in early childhood education or social services

Service Categories: Assessment, Child or Adult Daycare, Children & Youth, Community Information & Referral / Community Resources, Disabilities, Education, Homeless, Juveniles, Nutrition, Parenting, Pregnancy, Volunteers

Eligibility: Based on Federal Income Guidelines. Families must submit an application, 12 months of income and child immunizations to determine eligibility.

Fees: Free to eligible families.

Funding Source: Federal.

Volunteers: Yes. They are also welcome!

Last Revised: Sunday, January 12, 2020

NORTHERN ARIZONA UNIVERSITY: OFFICE OF EMPLOYEE ASSISTANCE & WELLNESS

Agency: Northern Arizona University

Department: Office of Employee Assistance & Wellness

Contact: Dr. Heather Nash Ph.D., Director/Psychologist

Mailing Address: P.O. Box 5642, Flagstaff, Arizona 86011-5642

Physical Address: NAU Health & Learning Center, 824 San Francisco St. - room 2601

Telephone: (928) 523-1552

Email / Website: www.nau.edu/eaw

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Short-term counseling, consultation, and conflict management services for a broad range of personal and work-related concerns. Provide educational and wellness opportunities for lifestyle enhancement.

Service Categories: Counseling

Eligibility: Benefit-eligible NAU employees and their covered adult dependents.

Fees: None.

Funding Source: Blue Cross/Blue Shield of Arizona.

Volunteers: No.

Last Revised: Sunday, January 12, 2020

NORTHERN ARIZONA UNIVERSITY: SPEECH, LANGUAGE AND HEARING CLINIC

Agency: Northern Arizona University

Department: Speech, Language and Hearing Clinic

Contact: Stacey Magee

Mailing Address: P.O. Box 15045, Flagstaff, Arizona 86011

Physical Address: Northern Arizona University

Telephone: (928) 523-8110

Email / Website: (link to College of Health Professions) Shclinic@nau.edu

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact:

Services: Provides speech, language, hearing, voice, and fluency evaluations and treatment for children and adults. Provides complete hearing and evaluations, hearing aids and management for all ages 8 and above.

Service Categories: Children & Youth, Elderly, Hearing & Speech Services, Juveniles, Senior Citizens Services, Veterans, Hearing aids

Eligibility: Anyone eligible.

Fees: We bill Blue Cross Blue Shield and Medicare for hearing evaluations. We do not bill insurance for speech services.

Funding Source: None.

Volunteers: No.

Last Revised: Sunday, January 12, 2020

***NORTHLAND FAMILY HELP CENTER:: ADMINISTRATION, COUNSELING, LEGAL
ADVOCACY/COMMUNITY BASED SERV., DOMESTIC VIOLENCE SHELTER& A YOUTH SHELTER***

Agency: Northland Family Help Center:

Department: Administration, Counseling, Legal Advocacy/Community Based Serv., Domestic Violence shelter& a youth shelter

Contact: Aileen Fitz, Executive Director

Mailing Address: 2532 N 4th St. - #506 Flagstaff, Az. 86004, Flagstaff, Arizona 86004

Physical Address: Undisclosed

Telephone: (928) 527-1900 Domestic Violence Shelter; (928)527-1800; Youth Shelter

Email / Website: www.northlandfamily.org

Hours: Youth shelter 24/7; Domestic violence shelter 24/7; all other services by appt. only.

Additional Contact: 928-527-1900 Domestic violence shelter 928-527-1800 Youth Shelter;928- 527-1700 Counseling services

Services: Sexual violence prevention & education. Runaway, homeless youth outreach. Legal advocacy, counseling. Domestic violence shelter for individuals and families. Youth shelter for displaced children & youth. All services provided through a trauma informed care approach.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Community Information & Referral / Community Resources, Counseling, Crisis Hotline, Domestic Violence, Juveniles, Legal Services, Mental Health, Shelter / Residential Services

Eligibility: Call to determine eligibility

Fees: All programs and services are free of charge

**24 HR Crisis Line 928-527-1900 or Toll Free 877-634-2723

Funding Source: United Way of N AZ; DES-SA, DC5; AZ Dept. Of Hlth Serv.; DPS-VOCAI ACYF-SSBG-RHY,Basic Center Prog.; Coconino County Juvenile Court; Charitable contributions/community giving, Flagstaff community foundation, USDepartment of health services. Arizona Community foundation of Flagstaff. Navajo Nation, Az. Foundation for legal services & education, APS

Volunteers: Internships available, otherwise on a limited basis.

Last Revised: Sunday, January 12, 2020

NURSES NETWORK, INC.

Agency: Nurses Network, Inc.

Department:

Contact: Cinde Dalhover

Mailing Address: 408 Kendrick St. Suite 2A, Flagstaff, Arizona 86001

Physical Address:

Telephone: (928) 556-0755 (800) 418-4316

Email / Website: pdflag@nursesnetwork.net

Hours: 8:00 - 4:30pm

Additional Contact:

Services: Medicare Certified Home health care including nursing, PT, OT, ST, and MSW. Az. State Licensed Private Duty home care and respite services. Temp staffing available for medical facilities. 24 hour on call.

ORTHO/Joint Replacements, Cardiac Care/Rehab, wound Care, Stroke rehab. Post-surgical IV therapy, diabetic patient education and support, Pain management, Trach/Ventilator care, Infectious disease, Pediatric home care, Cancer and other disease management such as Parkinson, MS, ALS, autoimmune, trauma, and dignified end of life care.

Service Categories: Education, Elderly, Medical Services, In-home medical services

Eligibility: All ages/all conditions. NNI takes most major insurances including Medicare, DDD, Private Pay and long term care insurance.

Fees: Call for information and insurance confirmation

Funding Source:

Volunteers: No.

Last Revised: Sunday, January 12, 2020

PARENTING ARIZONA

Agency: Parenting Arizona

Department:

Contact: Ophelia Goatson, Program supervisor

Mailing Address: 201 E. Birch St. 7, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928)773-9133 Fax: (928) 773-0075

Email / Website: Ophelia.goatson@parentingaz.org www.parentingaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Ophelia Goatson - Program Coordinator

Services: Parenting Education Programs: 3-6 wk parenting skills courses for entire family w/ focus on 1-4 yr. olds, 5-12 yr. olds, divorced & separated families. Some classes offered in Spanish. Home visitation & support w/ Parents as teachers. Parent Resource Coordinators located @ Kinsey, Marshall & Leupp Elementary Schools to support students & their families.

Service Categories: Advocacy, Assessment, Clothing, Children & Youth, Community Information & Referral / Community Resources, Education, Food, Parenting, Substance Abuse, Support Groups, Volunteers, Parenting Education, Incarcerated dads parenting program., Home visitation - parenting for birth - 5

Eligibility: No qualifications.

Fees: None.

Funding Source: State and Federal prevention funds, United Way, donations, fund-raising events, Child Abuse Prevention License Plate Program, Parents Commission and First Things First. Flagstaff Family Courts, Arizona Community Foundation.

Volunteers: Yes. Volunteers facilitate parent and children's groups.

Last Revised: Tuesday, April 02, 2019

POORE MEDICAL CLINIC

Agency: Poore Medical Clinic

Department:

Contact: Eric Walden, Executive Director

Mailing Address: 120 W. Fir Ave., Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 213-5543

Email / Website: www.pooremedicalclinic.org

Hours: by appointment

Additional Contact:

Services: Primary Medical & Dental care

Service Categories: Dental Health Care, Health Care & Education, Medical Services, Volunteers

Eligibility: Must meet all three:

1. Resident of coconino county
2. Patient has no health insurance
3. Patient is living at or below 200% of the federal poverty level

Fees: Patient pays nothing for services

Funding Source: Flagstaff community and some grants;
Individual donors.

Volunteers: yes, some administration; all medical & dental providers are volunteers/

Last Revised: Sunday, January 12, 2020

QUALITY CONNECTIONS, INC.

Agency: Quality Connections, Inc.

Department:

Contact: Armando Bernasconi armando@qualityconnections.org

Mailing Address: 3012 E. Route 66, Flagstaff, Arizona 86004

Physical Address: Same

Telephone: (928) 773-8787; (928) 527-3223

Email / Website: www.QualityConnections.org. Wwww.qcoffice.org

Hours: M - Th 9:00am - 5:00pm; f 9:00am - 4:00pm

Additional Contact: Doug Arnett dougarnett@qualityconnections.org

Services: Residential and Day Program: Assist individuals with disabilities in developing & refining their living skills in order to increase personal & social independence.
Employment Training & Development: Services cater to individual needs & abilities w/ the ultimate goal of gainful employment. Provides training in variety of industries & employment w/ livable wage for individuals with disabilities. **

Service Categories: Disabilities, Employment, Independent Living, Job Services

Eligibility: Disability or disadvantaging condition.

Fees: Paid by sponsoring agency.

Funding Source: State of Arizona, grants and charitable contributions.

** Sale of office supplies, recycling electronic waste.

Volunteers: Yes

Last Revised: Sunday, January 12, 2020

SAFE CHILD CENTER: A CHILD ADVOCACY CENTER AT FLAGSTAFF MEDICAL CENTER

Agency: Safe Child Center

Department: A Child Advocacy Center at Flagstaff Medical Center

Contact: Susann Clinton, FNP, SCC Lead

Mailing Address: 1200 N. Beaver St. (West Campus), Flagstaff, Arizona 86001

Physical Address: Same as above (across from the main lobby)

Telephone: (928) 773-2053 FAX (928) 773-2434

Email / Website: FMCSafeChild@nahealth.com

Hours: M - F 7:30am - 4:30pm; Medical Coverage 24/7

Additional Contact: Family Advocate (928) 213-6367

Services: Forensic interviewing & medical evaluations for children and cognitively impaired adults who are suspected victims of abuse/neglect, or have witnessed a crime. Also provides parent guidance, crisis intervention and counseling. Provides training to professionals and community groups on child abuse identification, reporting and referral.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Children & Youth, Counseling, Medical Services, Mental Health, Forensic Interviewing, Referrals for other services

Eligibility: Referral from Law Enforcement Department of Child Safety

Fees: None

Funding Source: County/Federal fee for service, FMC Grants, Assistance League of Flagstaff, donations and local fund raising.

Volunteers: Yes, inquire with FMC volunteer services 773-2225

Last Revised: Sunday, January 12, 2020

SHARON MANOR HOUSING SOLUTIONS OF NORTHERN ARIZONA: SHARON MANOR

Agency: Sharon Manor Housing Solutions of Northern Arizona

Department: Sharon Manor

Contact: Executor Director, Devonna McLaughlin

Mailing Address: P.O. Box 30134, Flagstaff, Arizona 86003

Physical Address:

Telephone: (928) 214-7456 (Admin. Office) (928) 856-2348 (Site Office)

Email / Website: www.housingnaz.org

Hours: 8:00am - 5:00pm Monday - Friday

Additional Contact: Kelly wells; Program & Property Manager

Services: Sharon Manor is a transitional housing program for domestic violence survivors & their children, to help them gain skills & training & work towards permanent housing. Rents based on income. Provides residents w/ case mgmt., group training, children's program & community referrals. Applicants may reside at Sharon Manor for 1 to 2 years while working toward self-sufficiency.

Service Categories: Abuse: Physical, Abuse: Sexual, Advocacy, Domestic Violence, Financial Counseling, Homeless, Shelter / Residential Services

Eligibility: Homeless, survivor of domestic violence/abuse, a legal citizen, and be motivated to achieve self-sufficiency through participation in program requirements. A community representative who is familiar with the applicant's situation must refer applicants.

Fees: Rent based on income

Funding Source: Donations

Volunteers: Yes.

Last Revised: Sunday, January 12, 2020

SOCIAL SECURITY ADMINISTRATION

Agency: Social Security Administration

Department:

Contact:

Mailing Address: 2715 S. Woodlands Village Blvd., Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (800) 772-1213 Local - (877) 319-0735

Email / Website: www.socialsecurity.gov

Hours: 9:00 am - 4:00 pm Monday, Tues., Thurs. 9:00 - 12:00 Wed.

Additional Contact: any representative

Services: Retirement, survivor and disability benefits, Medicare benefits, supplemental security income (SSI) benefits.

Service Categories: Disabilities, Federal Benefits

Eligibility: Varies with benefit. Retirement as early as age 62. Disability, any age, (for social security and SSI) is a disabling condition that has lasted or will last 12 months or longer, or terminal. SSI eligibility is for aged (65 or older) or blind, disabled, in financial need (limited income and resources). Includes disabled children.

Fees: None

Funding Source: Federal

Volunteers: Yes

Last Revised: Sunday, January 12, 2020

SOCIETY OF ST. VINCENT DE PAUL: HELP LINE: HELP LINE

Agency: Society of St. Vincent de Paul: Help Line

Department: Help Line

Contact:

Mailing Address: 2113 N. East St., Flagstaff, Arizona 86004

Physical Address: 2113 N. East St.

Telephone: (928) 774-6511

Email / Website: stvincentdepaul.flagstaff@gmail.com

Hours: Call between 9:00am - 10:30am, Monday - Friday to schedule required home visit

Additional Contact: None

Services: Will be determined during home visit.

Service Categories: Clothing, Community Information & Referral / Community Resources, Dental Health Care, Financial Aid, Food, Medication, Rental Assistance, Transient Services, Transportation

Eligibility: Be in need

Fees: None

Funding Source: St. Vincent de Pul Thrift Store sales, donations from parishioners and private donors.

Volunteers: Yes

Last Revised: Sunday, January 12, 2020

**SOUTHWEST BEHAVIORAL HEALTH SERVICES: FLAGSTAFF OUTPATIENT CLINIC AND
FLAGSTAFF ORS CLINIC**

Agency: Southwest Behavioral Health Services

Department: Flagstaff Outpatient Clinic and Flagstaff ORS Clinic

Contact: Susan Nelson, Program Director

Mailing Address: 1515 E. Cedar Avenue - Suite B-4 and E-2, Flagstaff, Arizona 86004

Physical Address: same

Telephone: 928-779-4550; 928-714-0010

Email / Website: www.sbhservices.org

Hours: 8am - 6pm M thru F outpatient clinic; 6am-4pm M-F ORS Clinic; Sat. 6am -9am

Additional Contact: Dominic Miller VP

Services: Outpatient behavioral health services for adults, psychiatric evaluations, medication management, case management, individual and group counseling, substance abuse treatment, DUI and DV education classes for court ordered individuals. ORS clinic provides opiate replacement treatment services.

Service Categories: Abuse: Alcohol Substance, Assessment, Children & Youth, Counseling, Health Care & Education, Job Services, Juveniles, Medical Services, Mental Health, Substance Abuse, Volunteers

Eligibility: AHCCCS clients, AHCCCS eligible and other funding sources. (Call for information)

Fees: AHCCS, private pay, other. Call for information

Funding Source: Title XIX, HCIC network, federal grants, private donations.

Volunteers: yes

Last Revised: Tuesday, April 02, 2019

STATE OF ARIZONA: ARIZONA DEPARTMENT OF VETERANS' SERVICES

Agency: State of Arizona

Department: Arizona Department of Veterans' Services

Contact: Veterans' Benefit Counselors

Mailing Address: 1016 W. University Avenue Suite 210, Flagstaff, Arizona 86001

Physical Address: Same

Telephone: (928) 779-4166 ext. 2 or 3

Email / Website: www.azdvs.gov

Hours: 8:00am - 3:30pm Monday - Friday

Additional Contact:

Services: V.A.compensation and Pension filing services.

Service Categories: Veterans

Eligibility: Anyone who has been in the military or family member.

Fees: None.

Funding Source: State Of Arizona.

Volunteers: No.

WORK STUDY: Yes

Last Revised: Sunday, January 12, 2020

SUN SOUNDS OF ARIZONA - FLAGSTAFF

Agency: Sun Sounds of Arizona - Flagstaff

Department:

Contact: Gina Marie Byars, Manager

Mailing Address: 1300 S. Milton Rd., Suite 202, Flagstaff, Arizona 86001

Physical Address: same as above

Telephone: (VM) (928) 779-1775 FAX (928) 779-1775 X 9

Email / Website: GBYARS@SUNSOUNDS.ORG; www.sunsounds.org

Hours: Varied - Volunteer based Generally staff is available 9:00am to 5:00pm M - F

Additional Contact: Jennifer Arnold, Bethany Williams, Tori Rodriguez

Services: Sun Sounds of Az. is a not for profit reading and information access service. Volunteers read aloud from 200+ local and national publications for those who cannot read print due to disability. Listeners can access the service 24/7 by special radio (provided free to those with qualifying disability), and via streaming on the Internet at sunsounds.org

Service Categories: Blind Services, Disabilities, Elderly, Independent Living, Senior Citizens Services, Veterans, Volunteers

Eligibility: The application requires a brief description of applicant's disability and the name and number of the applicant's doctor or social worker. Applications are available at sunsounds.org.

Fees: The receivers needed to hear the radio broadcast are loaned to Sun Sounds listeners at no fee. They may use the service as long as desired and are asked to return the receivers when they are no longer being used.

Funding Source: Corporate program sponsorship, foundation grants, special events, and private donations.

Volunteers: Yes. Statewide. Volunteers are needed to read, produce programs & run equipment, outreach, fund-raising events & office work. We train volunteers.

Last Revised: Sunday, January 12, 2020

SUNSHINE RESCUE MISSION: MEN'S CENTER

Agency: Sunshine Rescue Mission

Department: Men's Center

Contact: Shaun Rost - Director

Mailing Address: P.O. Box 426, Flagstaff, Arizona 86002-0426

Physical Address: 124 S. San Francisco (Rescue Mission); 3 E. Cottage Ave.

Telephone: (928) 774-3512 Rescue Mission

Email / Website: www.srm-hc.org

Hours: 6:00am - 9:00pm, 7 days/week

Additional Contact: kevin Eberhardt (928) 221-8481

Services: Provide free meals, clothing, showers, lodging & Christian spiritual help. Food boxes 4:00pm-5pm M-F; household goods & clothing, 1st Thurs. @9:30am; Christian live-in discipleship for single men. Transitional housing. Rescue mission 4-6pm; meals open to the public.

Service Categories: Clothing, Children & Youth, Community Development, Community Information & Referral / Community Resources, Counseling, Emergency Services, Food, Health Care & Education, Homeless, Ministry, Shelter / Residential Services, Support Groups, Transient Services, Veterans, Volunteers

Eligibility: Men for housing, three meals a day & clothing, food boxes for men, women, & children.

**Rescue Mission for Men; Hope Cottage for women & children; Overflow shelter for

Fees: None
Breakfast: 7:00am; Dinner 6:00pm

Funding Source: Contributions

Volunteers: Yes.

Last Revised: Sunday, January 12, 2020

TEENAGE PARENT PROGRAM (TAPP): SUMMIT HIGH SCHOOL

Agency: Teenage Parent Program (TAPP)

Department: Summit High School

Contact: Michele Craig mrcraig@fusd1.org

Mailing Address: 4000 N. Cummings Street, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 773-4101 (4104)

Email / Website: www.fusd1.org/domain/86

Hours: 7:20am - 3:30pm

Additional Contact: Michele Craig mrcraig@fusd1.org Michelle Cathey mcathey@fusd1.org

Services: Academic program which includes courses in standard curriculum, parenting, child development and life skills. Dropout prevention which allows child to attend school with mother while obtaining diploma. Partnership with Early Headstart to provide

Service Categories: Child or Adult Daycare, Children & Youth, Education, Parenting, Pregnancy, Volunteers, Child Daycare only

Eligibility: Teenage pregnant or parenting students enrolled in the Flagstaff Unified School District.

Fees: Registered student with the Flagstaff Unified School District.

Funding Source: FUSD.

Volunteers: Yes.

Last Revised: Sunday, January 12, 2020

VERDE VALLEY CAREGIVERS COALITION (DBA SILVER LININGS)

Agency: Verde Valley Caregivers Coalition (DBA Silver Linings)

Department:

Contact: Kent Ellsworth, Executive Director

Mailing Address: 299 Van Deren Rd., #2, Sedona, Arizona 86336

Physical Address: same as above

Telephone: (928) 204-1238

Email / Website: info@vvcaregivers.org www.vvcaregivers.org

Hours: 9:00am - 4:00pm, Monday-Friday

Additional Contact: Linda Clark, Development Manager

Services: Serving Sedona & Verde Valley: provide volunteers, programs & services to support adults in need of assistance in maintaining their independence & quality of life at home. Coordinate volunteers for transportation, shopping, respite, business help, handy person, visiting & phoning. Guardian Angel Program: Loans & installs personal life alert systems for individuals w/ significant health problems that live alone.

Service Categories: Advocacy, Assessment, Community Development, Community Information & Referral / Community Resources, Elderly, Hospice / Respite, Independent Living, Senior Citizens Services, Transportation, Veterans, Volunteers

Eligibility: Seniors and adults with disabilities.

Fees: None

Funding Source: Grants, donations., bequests, and event proceeds.

Volunteers: Yes, to fill services listed above and assist in the office.

Last Revised: Sunday, January 12, 2020

VETERAN'S RESOURCE CENTERS OF AMERICA: NORTHERN ARIZONA VETERAN'S RESOURCE CENTER (NAVRC)

Agency: Veteran's Resource Centers of America

Department: Northern Arizona Veteran's Resource Center (NAVRC)

Contact: Mike O'Donnell Site Director

Mailing Address: 1515 E. Cedar Ave. - Suite A5, Flagstaff, Arizona 86004

Physical Address: same as above

Telephone: (928) 266-1984

Email / Website: www.vetsresource.org; modonnell@vetsresource.org

Hours: Monday - Friday 8:00am - 5:00pm;

Additional Contact:

Services: Case management and temporary financial assistance (rent, utilities, etc.) for low-income veteran households who are homeless or at-risk of becoming homeless.

Service Categories: Community Information & Referral / Community Resources, Homeless, Rental Assistance, Veterans

Eligibility: While we serve any veteran who comes to us for assistance in some way, in order to qualify for eviction prevention or rapid re-housing, a veteran needs: 1) one day of active duty service after, 2) any discharge type except "dishonorable" and 3) must have income at or below 50% AMI for their county (Coconino, Apache, Navajo & Gila).

Fees: We have no fees or other requirements.

Funding Source: The SSVF (Supportive Services for Veteran Families); VA grant

Volunteers: Yes, we use volunteers to staff our office and to assist day-to-day operations.

Last Revised: Sunday, January 12, 2020

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